# APL Code of Conduct

The Anchorage Public Library strives to provide a welcoming, comfortable, and respectful environment for all users and Library visitors are expected to willingly follow all published rules and regulations. Individuals who do not comply will be asked to leave.

# IN ALL CIRCUMSTANCES - DO:

• Contact any staff person with any questions you might have or for any assistance you may need.

# BEHAVIOR ON LIBRARY PROPERTY OR AT APL EVENTS - DO NOT:

- Skateboard, roller or in-line skate, actively use wheeled shoe skates, run, or use sporting equipment except at APL sanctioned events
- Sleep within any APL facility or stay overnight on library property unless approved by the library director for an APL event.
  - Any person found sleeping or camping on APL grounds after close of business shall be considered a trespasser.
- Leave personal belongings unattended as APL is not responsible for personal belongings and may dispose of them if you are not found and the items are deemed abandoned
- Eat or drink except in designated areas (may use a covered drink container)
- Speak loudly or use public or cell phones in a disruptive manner
- Play audio materials without using headphones or earbuds
- Have the volume loud enough to be heard by others through headphones or earbuds
- Put feet on furniture or walls
- Solicit for personal, political, or religious purposes
  - Solicit make an urgent request, plea, or entreaty; entice; ask
- Distribute, post, or sell materials or merchandise not approved by the Library Director or appropriate staff
- Gather more than two (2) people around a computer if ADA and/or fire codes are violated
- Use tobacco or smoke in any and all forms available including, but not limited to, chewing tobacco, cigarettes, hand-rolled products, or e-cigarettes
  - Rolling smoking products inside any APL facility is also not allowed.
- Possess, sell, distribute, consume, or be under the influence of alcohol, marijuana, or any controlled substance
- Engage in lewd, offensive, or threatening behavior
  - **Lewd** lustful or sexual behavior; Engaging in sexual intercourse in a public place; Exposing private body parts
  - **Offensive** obnoxious, causing annoyance, discomfort, or painful or disagreeable sensations
  - **Threatening behavior** intentional behavior <u>which causes a person of ordinary</u> <u>sensibilities fear of injury or harm</u> (not just rude)
- Use abusive, threatening, obscene language
  - **Abusive** harsh or coarse insulting language
  - Threatening words that express an intent to injure or physically abuse another person
  - **Obscene** offensive, rude, derogatory, racist, sexist, or sexual
- Harass or threaten other patrons or library staff verbally, physically, sexually, or electronically. This includes sexual harassment.
  - **Harass** unsolicited annoying, alarming, or abusive conduct or words which are threatening
  - **Threaten** intentionally behaving in such a way as to cause a person of ordinary sensibilities fear of injury or harm
- Urinate or defecate outside of a toilet
- Spread or smear bodily fluids on yourself or any part of an APL facility including furniture, walls, fixtures, floors, etc.

# APPEARANCE ON LIBRARY PROPERTY OR AT APL EVENTS:

DO:

• Wear clothing and footwear

DO NOT:

- Have disruptive, strong smells such as body odor, perfume, or cologne
- Have a visible infestation of lice, parasites, or other pests

- Have open wounds, sores, bleeding, or a violent illness
- Have wet or soiled clothing that may stain or befoul library furniture

## FACILITIES – DO NOT:

- Block access to doors, aisles, computers, services, materials, stairs, elevators, and emergency exits
  - o Belongings must not intrude upon or disturb other patron's space.
- Move, alter, rearrange, damage, deface, or destroy library property (e.g. materials/furniture)
- Bring in animals other than service animals
- Misuse restrooms inside any APL library including bathing and washing your clothes or engaging in activities that will clog toilets

## LIBRARY MATERIALS - DO NOT:

- Remove library materials from any APL library without checking them out
- Steal, damage, alter, or misuse library property
  - NOTE: if staff suspects that you have removed materials accidently or willfully without checking them out, staff reserves the right to check your bag(s).

## CHILDREN – DO NOT:

- Leave children under the age of 8 years old unaccompanied within any APL library. They must be actively supervised at all times by a responsible person 14 years of age or older who will be held responsible for the child(ren)'s actions.
  - NOTE: some areas, designated by signs, are restricted for the use of youth, their families, and people using youth materials. Unaccompanied adults, please do not loiter in these areas

#### TRESPASS POLICY:

Guests who engage in unacceptable behavior as defined in this code of conduct may, depending on the severity, receive one warning or be banned immediately from the premises and if necessary, be trespassed from entering any APL library for a period of time. *In some situations, if the behavior is extreme, no warning is necessary.* This trespass would apply to all APL programs, facilities, properties, and services.

The length of trespass is determined by the Library Director or her/his designee and depends on the severity of the situation. Note that if you willfully endanger staff or the public, you may be suspended for up to five years. This includes engaging in any activity that has the potential of spreading blood-borne pathogens, assaults, batteries, and/or destruction of property.

Conduct in violation of Federal, State, or local laws, ordinances, regulations, or policies is prohibited in Library facilities and Library grounds. Persons found in violation of any of these may be asked to leave, barred from the Library, or prosecuted.

The Library Director may promulgate reasonable rules pertaining to the use of the properties and facilities of the Anchorage Public Library without Assembly review required. Such rules shall be set forth in writing and available for public review (AO 83-121).

## APPEAL PROCESS:

- Patrons wishing to appeal any disciplinary action may present their case to the library director in writing within 14 days of the decision. The written appeal must be delivered to: Administration/Anchorage Public Library, Attention: Library Director, 3600 Denali St., Anchorage, AK, 99503.
- 2. For trespass durations of 23 months or less, the library director will review the appeal within 14 days and any decision made is final.
- 3. For trespass durations of 2 years or longer, the library director, in consultation with the Library Advisory Board, will review the appeal within 14 days and any decision made is final.