

Municipality of Anchorage
Library Advisory Board Agenda
Mountain View Branch Library
October 16, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input type="checkbox"/> <vacant position> | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Hannah Gershel, Teen Liaison | <input type="checkbox"/> Tanya Taylor-Winchester |
| <input type="checkbox"/> Elizabeth Giardina | <input checked="" type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment

5. Consent Agenda

- a) October 16, 2013 Agenda
- b) September 25, 2013 Meeting Minutes

6. Discussion/Action Items

- a) New Teen Liaison Hannah Gershel
- b) Teen Underground
- c) Advocacy Committee
- d) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for November 20, 2013 Meeting at Muldoon Branch Library

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
September 25, 2013
5:30 p.m.

1. Call to Order

- David Levy, Chair, called the meeting to order at 5:36 p.m.

2. Roll Call

- Board Members:

[] <vacant position>

[P] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[E] Nancy Groszek, Vice Chair

[P] Gretchen Fauske

[P] David Levy, Chair

[] <vacant Teen Liaison position>

[P] Tanya Taylor-Winchester

[E] Elizabeth Giardina

[E] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson
- Guest(s): Assembly Member Ernie Hall
- Persons to be Heard: Assembly Member Ernie Hall

3. Persons to be Heard

- Assembly Member Ernie Hall spoke with the board about re-thinking the library's role in the community and getting the community excited about what the library is doing, he encouraged all three library groups to meet to make sure they are all on the same page, he was in agreement with the board and Library Director about the need to address the safety concerns of the entryway, the need for increased broadband, and strengthening Loussac's role as a community center.

4. Mission Moment

- None

5. Consent Agenda

a) September 25, 2013 Agenda

- Amended and approved 5-0

b) August 21, 2013 Meeting Minutes

- Approved 5-0

6. Discussion/Action Items

a) Collections Procedures Policy

- The motion passed 5-0.

b) LAB-Elements of Job Description

- Mary Jo Torgeson put together a list for potential LAB members to review so that they could understand what would make them an effective member.

c) Discuss Motion for Money (\$125,000-\$220,000)

- It was decided that no motion would be made.

d) Teen Underground

- Current event is about banned books, applied to Rotary for additional money.

e) Advocacy Committee

- The committee continued to hold meetings with and provide tours to legislators.

f) Director's Report

- Fundraising continues for entryway with 2.75M bond in spring to go with the 3.58M from a past legislative request.

7. Comments/Discussion

- None

8. Potential Agenda Items for October 16, 2013 Meeting at Mountain View Library

- None

9. Adjournment

- David Levy, Chair, adjourned the meeting at 7:08 p.m.

Recorded by Fayedra Cole, Secretary

LIBRARY DIRECTOR'S REPORT

October, 2013

Loussac Legislative request: The city has requested \$5.5M state legislative request. We still have \$4.5M in city coffers from past requests and we will be added to a \$2.75 facilities bond measure in April. Since the entryway project will cost \$14-16M, staff wants to ensure that we have adequate dollars as we ask for legislative dollars.

Library Broadband: ACS has been a generous partner by granting our request to increase broadband at no additional cost. As of Oct 15, we will be going from 20 to 40 MB for no charge. This is a major victory, and a first step toward a goal of 100 MB for our library. Updating our broadband is an essential foundation in order to improve our technology.

Preliminary Budget Report: I gave incorrect information at the last meeting. We came up with the requested cuts of .8% of our budget, or \$63,128. In addition, we cut \$8,078 in overtime and are projecting an addition \$65K in revenue from meeting rooms. When all those items are combined, we have come up with \$136,206 or 1.6% of our budget. Include in this is a reduction of \$60K in materials. As you might recall, we received an extra \$200K from last years budget that was used for materials and improve technology.

As part of this year's budget, we have over \$500K that we are turning back from unused staffing dollars. We requested \$300K to replace our self check out machines this year and were denied that request.

Assembly/Legislative Visits: We are continuing the legislative visits. In the last month, we have met with Hawker, Lynn, Holmes, and staff of Millett. Scheduled visits with the last of the legislators are: Johnson, French, Pruitt, Munoz, Giessel, Wielechowski

Branches:

Muldoon:

- Staff handed out materials at the Spirit of Muldoon and registration forms while presenting a children's activity to 86 potential patrons. A spike in visits to the Muldoon Branch that day is attributed to patrons coming over to the library from the picnic to sign up for library cards with their pre-filled registration cards from the picnic event.
- City removed light that allows southbound access to the complex in which the library resides and placed a barrier in its place to prevent left turns into the mall. This negatively impacts library visits and drives traffic to the new Walmart instead.

Eagle River:

- 15 programs were presented to a total of 492 people. OWL was used each month beginning in July.
- Branch has begun advertising programs in the Alaska Star to reach the local community, and will continue to use this method to get the word out to those who do not currently come to the library.

Mountain View:

- Branch Manager visit a UAA Civic Engagement class section focusing their volunteer efforts on Mountain View neighborhood. Four students selected MV Library as their project and are dedicated to volunteering on a weekly basis for the remainder of the semester in our teen and youth programs.
- MV hosted a speaker on Designer Drugs as a public information session. 15 people attended in the library (all of them gave it 5 stars on their evaluations) and 10 other libraries join over OWL equipment.

- Outreach: Branch Manager is the secretary of Mountain View community council
- The Alaska Fox program (Alaska Zoo) was a highlight of the month with 62 in attendance.
- Youth Services librarian launched a new program for duelist card games (Magic, Yu-gi-oh, etc) that was well received.

Girdwood:

- Reconfiguration of computers and placement of the our early literacy AWE computers
- Girdwood will be fully staffed this month, the first time in 15 months

Community Relations/Foundation/Friends

- Staff worked with Food Bank to organize a food drive at all libraries and we collected over 200 lbs. of goods.
- Received \$23K from Atwood Foundation for Teen Journalism programs.
- Foundation is working on transition plan for Clare's position. She leaves summer 2014.
- Library upgraded to new online event calendar with social media/interactive features. Look for a roll-out in November. This calendar was paid for out of Friends dollars.
- October events of interest:
 - 10/19, evening, Loussac: Zombie Preparedness Fair with the Health Department
 - 10/22, 10-11am, Loussac Youth Services: Grand Opening of Early Literacy Center
 - October: display of photographs of library patrons on 3rd floor of Loussac
 - Nov. 2 & 3: Friends Book Sale at Loussac

Youth Services

- Sue Sommers, Youth Services Librarian II, will be Acting Youth Services Coordinator until the Coordinator position is filled.
- Remodeling of the YS entry way to accommodate the Play and Learn Early Literacy Area finally began. A Grand Opening Celebration is planned for October 22nd from 10-12.
- After a summer hiatus, Homework Help and Video Club have returned to Teen Underground and preschool programs have resumed.
- Banned Book Week (September 22-28) was celebrated with a Banned Book Read-In coordinated by Teen Librarian, Jim Curran. Teens and a few adults read from their favorite banned or challenged books. Julia O'Malley was the special guest reader.
- 51 people attended the first ASL signed Family Storytime on September 26.
- We have hired a new Ready to Read Resource Center Librarian
- This fall Loussac's Teen Underground established four formal relationships with schools through the Anchorage School District's School Business Partnerships. Through these collaborations we hope to benefit not only the TU/APL and the ASD, but also the community at large and Anchorage United Way's *90 Percent by 2020* initiative. In addition to traditional outreach programs (school presentations and library card drives); classes from partner schools and groups of home school students come to the TU in the mornings and use the space for presentations, instruction, and study. To date we have partnerships with Family Partnership Charter, Polaris K-12, Romig MS, and Steller Secondary. We have partnerships pending with Central MS, Northern Lights ABC, and West HS.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
September 25, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|---|
| <input type="checkbox"/> <vacant position> | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input checked="" type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> <vacant Teen Liaison position> | <input type="checkbox"/> Tanya Taylor-Winchester |
| <input type="checkbox"/> Elizabeth Giardina | <input checked="" type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment

5. Consent Agenda

a) September 25, 2013 Agenda

b) August 21, 2013 Meeting Minutes

6. Discussion/Action Items

a) Assembly Member Hall to Discuss Library Entryway Project (30 minutes)

b) Collections Procedures Policy

c) Discuss Motion for Money (\$125,000-\$220,000)

d) Teen Underground

e) Advocacy Committee

f) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for October 16, 2013 Meeting at Mountain View Library

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
August 21, 2013
5:30 p.m.

1. Call to Order

- David Levy, Chair, called the meeting to order at 5:40 p.m.

2. Roll Call

- Board Members:

[] <vacant position>

[P] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[P] Nancy Groszek, Vice Chair

[P] Gretchen Fauske

[P] David Levy, Chair

[] <vacant Teen Liaison position>

[P] Tanya Taylor-Winchester

[P] Elizabeth Giardina

[P] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson, Erik Carlson
- Guest(s): None
- Persons to be Heard: None

3. Persons to be Heard

- None

4. Mission Moment

- New Catalog Presentation by Erik Carlson, Muldoon Branch Manager: Old catalog was at end of support, new catalog is called Enterprise and is Google style search, allows for fuzzy searching whereas old system required exact search terms, provides relevancy rankings which are helpful for subject based searches, patron self-registration in the works.

5. Consent Agenda

a) August 21, 2013 Agenda

- Approved unanimously

b) July 17, 2013 Meeting Minutes

- Amended and approved unanimously

6. Discussion/Action Items

a) Teen Underground

- Melody Fritsch resigned, Teen Liaison position to be adjusted and then filled.

b) Advocacy Committee

- Busy summer with legislators and assembly members in for tours, \$14-16M needed to do entryway and funding will be sought through a bond in April, the Legislature, and Foundation & Friends fundraising.

c) Director's Report

- Muldoon has been ambitious in doing a program every day and also has a new VISTA

volunteer.

- Nancy Groszek moved to approve the 2014 Budget Request, Gretchen Fauske seconded, the motion passed 5-0.

7. Comments/Discussion

- None

8. Potential Agenda Items for September 18, 2013 Meeting

- David Levy excused, Nancy Groszek to lead meeting, Jim Yeargan excused, discuss motion for money (\$125,000-\$220,000), possible mission moment – Judy, October meeting in Mountain View, November meeting in Muldoon.

9. Adjournment

- David Levy, Chair, adjourned the meeting at 6:58 p.m.

Recorded by Fayedra Cole, Secretary

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
July 17, 2013
5:30 p.m.

1. Call to Order

- The meeting was called to order by the Chair at 5:40.

2. Roll Call

| | |
|--|---|
| <input type="checkbox"/> <vacant position> | <input checked="" type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input checked="" type="checkbox"/> Nancy Groszek, Vice Chair |
| <input checked="" type="checkbox"/> Gretchen Fauske | <input checked="" type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input checked="" type="checkbox"/> Tanya Taylor-Winchester |
| <input checked="" type="checkbox"/> Elizabeth Giardina | <input checked="" type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

- None

4. Mission Moment

- None

5. Consent Agenda

a) July 17, 2013 Agenda

b) May 15, 2013 Meeting Minutes

- Groszek Motion to approve, Fauske seconded. Passed 7 to 0.

6. Discussion/Action Items

a) Meeting Room Rates

- Discussion regarding whether or not to charge religious institutions a business rental rate or a non-profit rental rate for the library meeting rooms.
- Considerations: The Municipality is asking APL to generate more revenue, and security costs are increasing.
- Motion moved by Yeargan, seconded by Groszek to charge religious institutions a nonprofit rate. Passed 7 to 0.

b) Assembly & Legislative Tours

- Assembly-people Bill Starr and Amy Dembowski toured Loussac with Director Torgeson and Jim Yeargan.
- Upcoming tours are scheduled for Assembly-people Ernie Hall, Tim Steele, Elvi Gray-Jackson, and Dick Traini, as well as Municipality of Anchorage Chief of Staff Dan Kendall.

- Tours need to be schedule for Assembly-people Partick Flyn, Jennifer Johnston, Chris Birch, Paul Honeman, and Adam Trombly.
- c) Bond Measure for Loussac Library Renovation
 - A bond measure is being considered to partially fund the Loussac Library Renovation
- d) Interlibrary Loan Fees
 - None
- e) Teen Underground
 - None
- f) Advocacy Committee
 - None
- g) Director's Report
 - None
- 7. Comments/Discussion
 - None
- 8. Potential Agenda Items for August 21, 2013 Meeting
 - None
- 9. Adjournment
 - Meeting adjourned early and abruptly due to fire alarm evacuation.

Recorded by Gretchen Fauske

LIBRARY DIRECTOR'S REPORT

September, 2013

Loussac Legislative request: We are still uncertain as to the amount of either the legislative request or a bond but it is looking as if they might be smaller than anticipated.

Library Broadband: We are in discussions with ACS to upgrade our Broadband. Based on national minimum standards, we should have 55 mbps and we have 20 mbps. We are having huge service issues with VERY slow internet speeds, which has been compounded by the new catalog.

Preliminary Budget Report: We received a preliminary report that we will not be receiving requested staffing or technology requests and that we will be using additional revenue (meeting rooms/fines) to make up the .8% budget reduction. Our materials budget will not be reduced at this time.

Assembly/Legislative Visits: We continue to schedule legislative visits and still have Paul Honeman and Chris Birch to tour for the Assembly. Ernie Hall came for a 2nd time, and brought Karen King (Spawn Agency), Beth Nordlund (Parks Foundation), his staffer Ira Herman, several staff from RIM Architects and Assembly Member Steele. Ernie indicated that he would be actively involved in our library entryway project and any potential future renovation projects.

Staffing: We continue to move people around, but almost all of our positions have been filled. Sherry Douglas, Youth Services Coordinator, has accepted the Public Services position. Sherry has been the Youth Services Coordinator for 13 years and has been with APL for 27 years. We are very excited that she has accepted this position.

Branches: All Branches are weeding, based on usage, currency and conditions. Here are additional highlights:

Muldoon:

- Received a \$2000 grant from Target aimed at early literacy outreach program for people with young children in a low income neighborhood.
- Vista Volunteer , is making inroads with local organizations and collecting data from local youth, including an interesting set of quantitative data from a survey.
- E-reader Evenings: where we give hands on instruction to patrons regarding using their Kindle, Nook and iOS devices with Listen Alaska.

Eagle River:

- They are fully staffed for the first time in 15 months and finally have a children's librarian.

Mountain View:

- MV staff partnered with Imaginary Library staff to do host a program for caregivers and toddlers that attracted 72 people.
- Variety of programs, including "Make/Take", Storytime Plus; Family Movies, Lego Club and Teen Zone

Girdwood: This branch has not been fully staffed in the last 15 months, which has affected their ability to do programming outside of story hours.

Community Relations/Foundation/Friends

- Library Foundation board contracted with Judi Andrijanoff, who is moving forward on her initial assessment and will have work session with board and key supporters this fall.
- Candace Blas will start as Friends/Foundation admin support with Sept. 9 start date.
- Advocacy committee brought in several new community members and are planning for 2014 MOA budget—asking for increase for technology, a PT volunteer coordinator and increased hours/salary for 2 key underfunded positions.

- Applied for grants from Wells Fargo (\$10K for Innovation Lab), Conoco (\$2500 for 3D Printer), Atwood (\$25K for teen media programs which we received); and Rasmuson Foundations (\$25K for Marston Theatre A/V upgrade).
- We have started great new monthly newsletter (all board members should be on it-let us know if you're not). Here's a link: <http://eepurl.com/D4XU1>
- Save the dates: Early Literacy Center at Loussac ribbon cutting: Oct. 16 at 10 am; FOL annual meeting: Oct. 9; Library Foundation ladies tea, Oct. 13.

Youth Services

- In August, Anchorage Public Library did a soft launch at Loussac Library of two of the eight AWE stations purchased for the system. Children immediately found them and seemed to intuitively know how to start the games and use the touch screen. Usage has been steady, but not overwhelming, since the set up. We have tested the session lengths at both 20 and 30 minutes, although most children use the stations for less time.

APL branch libraries are anticipating set up of their AWE stations at the end of September when furniture to accommodate the stations will be installed.

Said a parent:

"We discovered this last week. It's all he's been talking about the past week and he walked directly to it when we got here. I love it. It has got him excited about letters! Thanks for this addition to the kids area."

Adult Services

The Innovation Lab (4th Floor) has been seeing a lot of use this month!

- Maker Nights on the 1st, 2nd and 4th Tuesday of the month
- Resume workshop conducted by the Society of Human Resource Managers, Alaska Council
- Anchorage Programming Workshop – Intro to HTML

Over the OWL we'll be participating in The Lessons of History with Doris Kearns Goodwin and Brass Tacks Business Basics with Dar Johnson.

Other special programs this month include

- Lunch and Learn with the Symphony (9/27)
- Loussac Book Club – The Storms of Denali (9/21)
- Author Talk – Nick O'Connell "The Storms of Denali" (9/19)

Planning is also underway for Banned Books week – book displays are already up on the 2nd and 3rd floors.

CURRENT POLICY FOR COLLECTIONS

Background

Anchorage Public Library attempts to recover patron fines and fees of \$50 or more, which fall between an age ranges of 45 days to 5 years. Patrons are liable for all valid fines (which include lost books, fines for late books, and damaged material) and they agree to this when applying for a library card. Parents and guardians agree to pay the fines or fees of any juvenile patron they sign up for a library card. After sixty (60) days from the original due date, if the account still has not been resolved, APL "writes-off" the account. (Writes-off means send to collections)

Overdue Notification Procedures:

Patrons with overdue materials receive three notices that are electronically generated. They are transmitted via email or by phone. All mail returned should have a MAIL RETURNED in the notes with date and your initials. Circulation is currently handling this.

1. First Notice: 5 days after due date
2. Second Notice: 10 days after due date
3. Third Notice: 17 days after due date. On this notice, the item is assumed lost and the patron is billed for the price of the item(s).
4. Final Notice from APL: Patrons who fail to respond to these notifications will be sent a letter 45 days after the due date advising that we will refer the account to a collection agency. **The patron will receive only one such notification.** The patron has fifteen (15) days to settle the account with us by either returning (or paying for) the books and paying the accumulated fines, or be sent to collections with an additional percentage of the total amount due collection fee.

Proposal to Change Patrons Reported to Collections Amount

Observation:

According to current policy, patrons are reported to collections when fines and fees reach a maximum of \$50.00 and remain unpaid for 60 days after the original due date. This includes fines for over due books, damaged books, or lost materials. This creates an intimidating and formidable impression to the general public.

Proposal:

To create a more welcoming and gracious atmosphere, we propose changing the policy from a dollar limit of \$50.00 to \$100.00. Excluding over due fines for books; limiting the reasons for collections to lost and damaged materials only. There have been numerous phone calls to staff and to the director concerning patrons being sent to collections and credit ratings being affected due to the current policy. A change to this current policy will benefit both the patrons and the library.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
August 21, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|--|--|
| <input type="checkbox"/> <vacant position> | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> , Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment – New Catalog Presentation by Nancy Tileston

5. Consent Agenda

a) August 21, 2013 Agenda

b) July 17, 2013 Meeting Minutes

6. Discussion/Action Items

a) Teen Underground

b) Advocacy Committee

c) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for September 18, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
July 17, 2013
5:30 p.m.

1. Call to Order

- The meeting was called to order by the Chair at 5:40.

2. Roll Call

| | |
|--|---|
| <input type="checkbox"/> <vacant position> | <input checked="" type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input checked="" type="checkbox"/> Nancy Groszek, Vice Chair |
| <input checked="" type="checkbox"/> Gretchen Fauske | <input checked="" type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input checked="" type="checkbox"/> Tanya Taylor |
| <input checked="" type="checkbox"/> Elizabeth Giardina | <input checked="" type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

- None

4. Mission Moment

- None

5. Consent Agenda

a) July 17, 2013 Agenda

b) May 15, 2013 Meeting Minutes

- Groszek Motion to approve, Fauske seconded. Passed 7 to 0.

6. Discussion/Action Items

a) Meeting Room Rates

- Discussion regarding whether or not to charge religious institutions a business rental rate or a non-profit rental rate for the library meeting rooms.
- Considerations: The Municipality is asking APL to genera more revenue, and security costs are increasing.
- Motion moved by Yeargan, seconded by Groszek to charge religious institutions a nonprofit rate. Passed 7 to 0.

b) Assembly & Legislative Tours

- Assembly-people Bill Starr and Amy Dembowski toured Loussac with Director Torgeson and Jim Yeargan.
- Upcoming tours are scheduled for Assembly-people Ernie Hall, Tim Steele, Elvi Gray-Jackson, and Dick Traini, as well as Municipality of Anchorage Chief of Staff Dan Kendall.

- Tours need to be schedule for Assembly-people Partick Flyn, Jennifer Johnston, Chris Birch, Paul Honeman, and Adam Trombly.

c) Bond Measure for Loussac Library Renovation

- A bond measure is being considered to partially fund the Loussac Library Renovation

d) Interlibrary Loan Fees

- None

e) Teen Underground

- None

f) Advocacy Committee

- None

g) Director's Report

- None

7. Comments/Discussion

- None

8. Potential Agenda Items for August 21, 2013 Meeting

- None

9. Adjournment

Library Director Report

August, 2013

BRANCHES:

Eagle River

- Lapsit, storytime, movie programs and summer reading programs brought in 653 people during Summer Reading Program
- Volunteers, both adults and teens and a Vista employee, contributed 232 hrs of service in JY, equal to 5 weeks of a full time employee
- The new digital frame has been installed and is being used to promote library system and branch events and bestsellers. These have been installed at all branches
- The Assembly requested a tour of the library following a work session in the ERTC community room on July 19. They asked questions and were generally happy with the state of the branch.

Muldoon:

- 5 day youth programming through the end of the month, which helped them reach almost 12K visits in July!!.
- OWL launch with "Introduction to the Great Barrier Reef"
- We have moved the new Teen Vista to Muldoon to further develop teen services at the branch

Mt. View:

- Mountain View hosted 16 Lunch and Play and 4 Movie programs which attracted a total of 406 people.; Three Summer Reading Club programs and 1 LEGO club which attracted 101 people total. LEGO club received a large, generous donation of LEGOs.
- There is finally a sign on the front of the building (see attached)

STAFFING: We are coming closer to have full staffing 1)System's Librarians started Aug 5; 2) Reference Librarian Sarah Preskitt will start Sep 3; 3) Ready To Read Coordinator: this grant funded position will open for recruitment later this month 4)Library Assistant in Girdwood: we had a promotion and will now backfill an open position; Branch Manager/Assistant Director: the position has been offered and we are awaiting final acceptance. This position would begin Sep 23.

ADULT SERVICES

- Programs: Bear & Moose Safety Program was presented by Jim Holmes from the Alaska Department of Fish and Game, Division of Wildlife Conservation; Resume 101 Workshop;
- Author Jennifer Aist discussed her recent book *Babes in the Woods: Hiking, Camping & Boating with Babies and Young Children*.
- The Educational Opportunity Center continued working with Adult Services to provide information about job skills, training, and education as well as financial aid information to older teens and adults. They are staffing a table near the reference area on the third floor on Wednesdays from 1-3pm.
- Alaska's First Mini Maker Faire was extremely successful attracting between 1500-2000 to view robots, electronics, 3D printers, inflatable snowshoes and other Alaskan inventions. Big success!

YOUTH SERVICES

- Candace Blas, our Vista staff person extraordinaire, ended her employment this month. She has done an incredible job to build TU programs. The report for Teen Underground is attached.
- Terrie Weckerle, Ready to Read coordinator resigned and moved to New York.
- Summer Reading wrapped up on July 31st. Total registration: 754 pre-K, 2,778 K-6 and 400 teens for a total of 3,932. There were 35 summer reading events attended by 1,863 youth and adults. Weekly summer reading celebration events at Loussac consistently brought in between 90 - 197 attendees. One evening outdoor concert was held and attended by 25. Youth Services received TV media coverage for their Dinosaur event on Tuesday, July 2.

- In response to a patron request, a sign language interpreter was hired for two Family Storytimes on Saturdays in July. In the fall, an interpreted Family Storytime will be scheduled once a month. The interpreter is supported by Friends funding.
- Brainchild of Linda Klein, the Pawsitive Reading event was held on Saturday afternoons, drawing 21 – 36 new readers who enjoyed an opportunity to read with a service dog. This event benefits reluctant readers and is in partnership with the Midnight Sun Service dogs at no cost to the library. We will continue to host one a month this fall.
- In collaboration with Best Beginnings and Parks and Recreation, Loussac hosted the kick-off event of Story Tracks. Pages of a picture book are mounted on sign boards and staked out for families to walk and read. The boards will be checked out through Best Beginnings. Sherri Douglas assisted in the selection of the books for this project.
- Author Linda Sue Park, who presented at all 5 libraries in early July, presented a Writer's Workshop in Teen Underground to 19 youth.

COMMUNITY RELATIONS

- Foundation will contract with Judi Andrijanoff to help organize a plan and tasks for upcoming Loussac Renewal state capital request, MOA bond and private capital campaign. She successfully helped other Alaska libraries get \$30M in state capital support between 2010-2012.
- Foundation and Friends will hire a part-time admin support position this fall to help grow the organizations.
- Upcoming big events: Friends of the Library annual mtg and Zombie Scavenger hunt in October; Alaska Holiday Virtual Potlatch, using new OWL video conferencing to connect with rural libraries.
- Early Literacy Center at Loussac will open by early October. Planning a big grand opening with Governor and other dignitaries.
- Volunteer stats for July – 22 people/214 hours (not counting Volunteens, VISTAs or Maker Faire)

Assembly and Legislative Tours

- We have toured these Assembly Members this month: Steele, Hall and Trombley. Traini and Gray-Jackson was canceled and will be rescheduled. Rather than providing a tour to Flynn, we met for a walk to discuss the library; Johnston is scheduled for Aug 26. We have not had a response back from Birch or Honeman. Overall, it has been very positive to tour the Assembly and they have a better understanding of our limitations as well as where we are going in the future.
- Legislative Tours: It has been difficult getting a hold of legislators, and have toured LeDoux. We have scheduled Lindsey Holmes, and Harriet Drummond, Les Garr, Geran Tarr. We will also follow up with Anna Fairclough, who has agreed to be our champion

Budget Submittal

- All departments have been asked to take a .8% of a budget cut, or \$63,128. Most of the cuts have to come from materials, since our budget is very slim as is.
- We have requested staff, and dollars for that would come from projected revenue from meeting rooms, fines and fees
- We are basing a technology request on the Edge Initiative, which is a national management and leadership tool that provides libraries with benchmarks, best practices, tools and resources that support continuous improvement and reinvestment in public technology services, based on community priorities.
 - A snapshot on broadband shows that our MINIMUM standards for a community our size should be at 512 kbps per internet user and we are at 188 kbps.
 - Device hours should be 3-6 hours per capita. We are currently at 1 device hour per capita.
 - In order to improve either of these measurements, we need additional bandwidth



Progress Report, July 2013

Teen Underground's second year saw more partnerships, more volunteers, and more teens. The TU is becoming the place for Anchorage youth to gather, create, learn, and socialize. Outreach efforts and added programming this past year created a need for volunteers to sustain the increased activity and maintain program quality. Many adults eagerly signed up to mentor teens in the TU. Now in its third year, teens and adults are struck by the energy and diversity in the space. The TU has grown into a true cooperative venture: thanks to library staff, community partners, volunteers, and the teens who loyally attend. The Teen Underground is a place to return weekly to see friendly faces and create meaningful experiences.

Teen Writing Society

What started as a pilot project in November is now a full-fledged writing group that gathers every Wednesday night to discuss ideas and develop their craft. The TWS is made possible by a core of adult volunteers with a passion for writing and mentoring the young poets and novelists who call Anchorage home. In April, the group in collaboration with 49 Writers produced its first magazine, *Words from the Underground*.



Teens work on cooperative projects from computing to crafting in a space of their own

Video Club

Every Tuesday, creative teens arrive in Teen Underground to learn about video production. The club is made possible through a partnership with Alaska Teen Media Institute. ATMI staff bring their expertise to teach club members filming and editing skills. To view the films, check out Video Club's Vimeo page: <http://tinyurl.com/TUVideo>



Led by Alaska Teen Media Institute, TU's Video Club members review their latest production

Homework Help

University students from UAA and community professionals served as Homework Help Mentors every Monday and Thursday afterschool during the spring semester, volunteering their time to help middle and high school students with a range of academic subjects. Homework Help will resume in September.



The Arts!

Last Thursday Art Show

On the last Thursday of every month, Teen Underground transforms into an art gallery to showcase the work of young artists. Past shows included photography from West High School, recycled art from Alaska Youth for Environmental Action, and most recently, LGBTQ art and history from Identity.

Open Mic Nite

In May, young poets, musicians, singers, and comedians transformed Teen Underground into a performance venue and wowed the audience with their talent.

Q-Club

A new club started in June, and will serve as a safe and welcoming gathering place for Lesbian, Gay, Bisexual, Transgender, Questioning teens, and their allies. Teens discuss issues that they struggle with on a daily basis. Sponsored by Identity, Inc., Q-Club is perhaps the best example of how community sponsorship can serve teens.

Teen Underground Task Force

Teens are invited to get involved with shaping the future of Teen Underground and supporting the library by joining the TUTF. This group is for students looking for an opportunity to gain community service experience and have their voice heard in library related issues.

Gaming and Technology

It's not all artsy and serious at Teen Underground, we also make plenty of time for gaming and hanging out! From our HD SMART board, Xbox and PS3, to our Macbooks and iPads, take your pick at your preferred gaming device.

Looking Forward

The success of TU this past year is due largely to the leadership and creativity of our AmeriCorps VISTA Volunteer, Candace Blas, who will finish her year of service in August. Our new Teen Librarian, Jim Curran, will continue to develop and create programs, and strengthen TU's role as a vital community center for teens.

Want to become more involved?

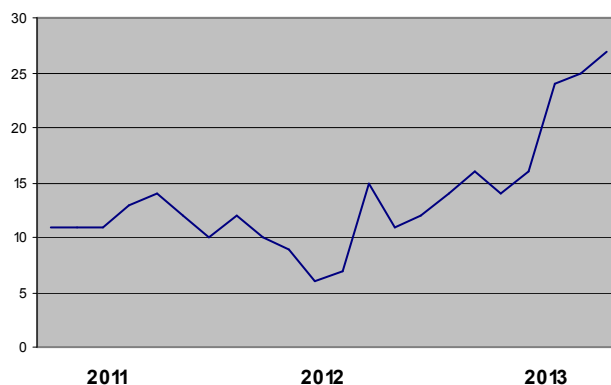
Contact Jim: teenunderground@muni.org.



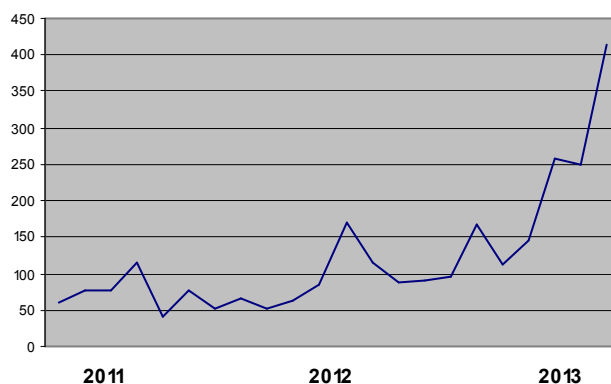
Candace Blas, AmeriCorps VISTA Volunteer, helps a student at the Teen Writing Society

Teen Underground Statistics

Programs



Attendance



A huge thanks to ALL of our donors! This project would not have been possible without a high-level of community involvement. Private donations ranged from \$5 to over \$25,000. We thank each and every one of you for your support! A full list can be found at: <http://tinyurl.com/LibFoundation>.

Food for Mind and Body

Mary-Kate Fowee and Elizabeth Moreau Nicolai

Michael

Michael* is *crafting*. To the staff of the Mountain View Library, this is nothing short of a small miracle. Michael DOES NOT craft, is indignant in a way that only a 13-year-old can muster at the mere suggestion that he should try.

“Crafts are for girls,” he reminds library staff almost daily as he comes into the “Lunch and Play” program, and today doubly so: we’re making origami flowers.

His lack of interest in the activity doesn’t stop him from attending the program, though. He’s a hungry kid and we’re giving away food. He’ll come in for that.

ONLY that, he insists.

But after twenty minutes of gnawing on turkey jerky watching everyone else have fun, he begrudgingly decides to try. By the end of the program, he’s buried in an origami book, comparing his flower to everyone else and declaring his new “skills” superior.

Michael may not know it, but he embodies so many of the reasons why providing food service for children works so well for the Mountain View Library.

Hungry Kids

Like Michael, many young residents in the area have food needs that are not being fully met.

According to the Anchorage School district, a full 100 percent of Clark Middle School is considered to be economically disadvantaged (the district average is 45 percent) and 99.9 percent of students attending the school receive free or reduced meals.

Clark teachers report students pocketing food from Friday’s lunch to tide them through the weekend. Area students often lose weight during the summer months when there are fewer services available to them. Many students bear the weight of ensuring their siblings are cared for and fed.

With a mere 200 yards separating the front door of the Mountain View Library from the front door of Clark Middle School, meeting the unique needs of these students becomes an integral part of library programming.

Participation

In such close proximity to a middle school, it's no surprise that the library regularly is packed with students in the evenings. Teens crowd around friends at the computer stations, pile onto benches and chairs, and finally the floor when other options are exhausted. When the program room opens up they clamor over in droves.

Initially, programming at the MV Library struggled to attract the interest of those teens that were regularly flooding the library. Despite hundreds of kids congregating within or around the building, only a dozen or less were finding their way into the program room. Even fewer were spending any meaningful time participating in programs.

Food Bank

Through a partnership with the Food Bank of Alaska, the Mountain View Library was able to regularly serving full meals at programs to all patrons under the age of 18 beginning in the summer of 2011. Immediately program attendance tripled, and has been steadily increasing since. This year, the library regularly served anywhere from 80 to 140 meals per program.

The true genius of the program is that it creates an environment in which participation is a fluid thing, not the "all or nothing" feel that crops up in traditional programming structure. Many teens come in just for the food, have no initial interest in engaging in our planned activities, but like Michael they find themselves drawn into an activity as they finish up their meals.

Before the food service, library staff was only occasionally able to afford a minimal snack (such as granola bars). Kids and teens would come in, grab a granola bar, and scarf it down while heading back out the door. There was no incentive for them to sit down, look around, and join in programs.

Food service changed all that. A full meal brought in even more youth, luring them over to the community room from the library which freed up space in the library proper for more traditional library services. And the longer amount of time it takes to eat a meal encourages kids to sit down, join in an activity and begin to engage with staff members.

Even those not actively involved in the craft or game provided show a certain ownership in programs. They've begun to clean up after themselves with minimal prompting or they cheer on friends participating in a Wii dance off.

One person might check out a Ukulele (another non-traditional program) to play and two people singing quickly becomes ten people singing becomes two dozen watching and clapping along.

Within the Mountain View community, there often aren't enough good choices during afterschool hours and the summer. Programs at the Mountain View Library are casual and teen driven in ways that are otherwise very hard to manifest. Food acts as a common

ground, an invitation to enter without needing to commit, to engage in an activity on whatever level they are most comfortable with.

Joseph

Joseph* was one of the first regular attendees in the summer of 2011 to embrace food service. A dangerously scrawny “almost sixth grader” he came in daily to the library, often in the same unwashed clothes as the day before, ravenously hungry, and always smiling.

After a few weeks he brought with him two younger siblings. Soon they were joined by some next door neighbors. Before the end of the summer, Joseph was walking 6 to 8 kids from his neighborhood for their lunch every day. He also got their parents to get them library cards, signed himself and all his young charges up for summer reading, and devoured books as voraciously as his favorite applesauce cups.

Two years later Joseph is starting to think about high school. He’s grown over a foot and added bulk to his frame, but most importantly he’s learned to navigate social services available to him and his family. Perhaps this is not a normal middle school skill, but it is an all too important one in many neighborhoods. While he is no longer a daily attendee of summer food service, he still drops by, sometimes with a younger youth in tow, for a lunch, to check out a book, and a chat with his friends on library staff.

That is enough of a “win” for all the staff at Mountain View. We sometimes call it “food for mind and body” because it is hard to convince a child with a hungry stomach to sit still and read. When survival is a struggle, education and reading can fall to the back burner. Coupling those two things, putting a survival item like food within the confines of an equally important but often overlooked survival area – the library and literacy – allow both to flourish simultaneously.

*All youth names changed to protect their privacy.



<http://makezine.com/2011/03/10/is-it-time-to-rebuild-retool-public-libraries-and-make-techshops/>

To me, public libraries — the availability of free education for all — represent the collective commitment of a community to their future. They symbolize what is most important, a commitment to educating the next generation. The role of a public library should also adapt over time, and that time is finally here. It's time to plan how we're going to build the future and what place public libraries have, should have, or won't have. The goal of this article is to get everyone talking about one of our great resources, the public library, and its future.

If you're reading this, you're likely not reading it in a public library. Computers are cheap, and internet access is pretty good for most people. The majority of people do not get their online news from terminals at the public library. At one time the library was "the living internet" — you went there to look up something hard to find, to do research — now it's all at our fingertips through search engines, Wikipedia, and the web.

So where does this leave libraries? Last week I walked by the Borders on Broadway in NYC — it's going out of business. There are many reasons, but I think most people will agree giant collections of books in giant buildings do not make as much sense (or cents!) any longer. Not commercially, and likely not publicly, such as in a library setting. So where does this leave the library? Maybe they'll move more and more to eBooks with some weird library-DRM, collections of DVDs, and other media outside of books. But again, it's usually better online, and available in our homes.

Let's explore what could be ahead for public libraries and how we could collectively transform them into "factories" — not factories that make things, but factories that help make people who want to learn and make things. Will libraries go away? Will they become hackerspaces, TechShops, tool-lending libraries, and Fab Labs, or have these new, almost-public spaces displaced a new role for libraries? For many of us, books themselves are tools. In the sense that books are tools of knowledge, the library is a repository for tools, so will we add "real tools" for the 21st century?

Before we dive into the future, let's take a look at the current public library scene now. Feel free to skip this part. I think it's pretty interesting though.

First up: How are public libraries used in the USA?

Nationwide, visits to public libraries totaled 1.50 billion, or 5.1 library visits per capita. There were 2.28 billion circulations of library materials (7.7 per capita), and 1.21 uses of Internet PCs per capita during fiscal year 2008.

Source: [Public Libraries in the United States: Fiscal Year 2008](#)

How many public libraries are there in the USA?

If you add up public libraries and public school libraries, it's about 100,000, but if you just look at public libraries (ones that are not part of a school), it's about 9,000.

Source: [Number of Libraries in the United States, ALA Library Fact Sheet](#)

To put a 9,000 locations number into perspective:

There are currently (in the US) 650 Golds Gym locations, 1,750 Target locations, 2,300 Home Depot locations, 4,500 RadioShack locations, 10,000 Curves International Fitness locations, 17,000 Starbucks locations, and 32,000 McDonald's locations.

How many people are paid/employed in libraries? These include part-time positions.

Librarians:

47,926

Other Paid Staff:

97,318

Total Paid Staff (Public Libraries):

145,244

Source: [Number Employed in Libraries, ALA Library Fact Sheet](#)

How much does it cost to run these 9,000 public libraries?

Total operating expenditures in public libraries steadily rose during the study period, going from \$8.29 billion in FY1999 to \$10.72 billion in FY2008 (figures are in constant 2008 dollars), an absolute increase of \$2.43 billion and a percentage increase of 29.4 percent... Per capita operating expenditures increased during the period as well. Per capita operating expenditures increased from \$31.56 in FY1999 to \$36.36 in FY2008, an absolute increase of \$4.80 per person and a percentage increase of 15.2 percent...

Source: [Library Operating Expenditures: A Selected Annotated Bibliography](#)

Let's say it costs about \$10 billion to run about 9,000 public libraries, that's an average of about \$1 million per year, per library. That's not accurate, of course, but let's deal in averages. In the same report(s), 24% of public libraries had operating expenditures of less than \$50,000; 42% expended \$50,000 to \$399,999; and 34% expended \$400,000 or more.

Where does the money come from?

Total operating revenue of public libraries and percentage distribution of revenue, by source of revenue and state: Fiscal year 2008, which reports that an estimated 83 percent of public libraries' total operating revenue of \$11.4 billion came from local sources; 9 percent from state sources; 0.4 percent from federal sources; and 8 percent from other sources, such as monetary gifts and donations, interest, library fines, fees, and grants.

OK, so for the most part it's a local effort, paid for by each community.

Source: [Library Operating Expenditures: A Selected Annotated Bibliography](#)

And lastly:

Where does the money go (not including staff)?

...69 percent was expended for print materials; 11 percent was expended for electronic materials, such as e-books, e-series (including journals), government documents, databases (including locally mounted, full text or not), electronic files, reference tools, scores, maps, or pictures in electronic or digital format, including materials digitized by the library, which can be distributed on magnetic tape, diskettes, computer software, CD-ROM, or other portable digital carrier, and can be accessed via a computer, via access to the Internet, or by using an e-book reader, and includes expenditures for materials held locally and for remote electronic materials for which permanent or temporary access rights have been acquired, and also includes expenditures for database licenses; and 19 percent for "Other materials," such as microform, audio, video, DVD, and materials in new formats.

Mostly print books. That makes sense — they're libraries. This will likely change over time, but [it's unclear how eBooks will be managed at this time](#). At least when a physical book is purchased it can last years, but DRM systems for eBooks have always seemed problematic to me, more so with multiple users, devices, and "lenders."

Source: [Library Operating Expenditures: A Selected Annotated Bibliography](#)

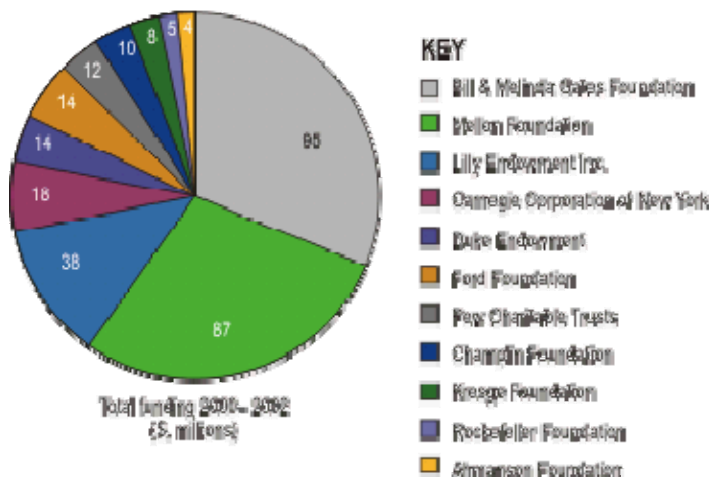
Another bit of history that's interesting is "[The Carnegie Library](#)". More than half are still around, and 31 of the 39 in New York are still in use.

A Carnegie library is a library built with money donated by Scottish-American businessman and philanthropist Andrew Carnegie. 2,509 Carnegie libraries were built between 1883 and 1929, including some belonging to public and university library systems. 1,689 were built in the United States... When the last grant was made in 1919, there were 3,500 libraries in the United States, nearly half of them built with construction grants paid by Carnegie.

Carnegie believed in giving to the **“industrious and ambitious; not those who need everything done for them, but those who, being most anxious and able to help themselves, deserve and will be benefited by help from others.”**

The design of the Carnegie libraries has been given credit for encouraging communication with the librarian. It also created an opportunity for people to browse and discover books on their own. “The Carnegie libraries were important because they had open stacks which encouraged people to browse....People could choose for themselves what books they wanted to read,” according to Walter E. Langsam, an architectural historian and teacher at the University of Cincinnati. Before Carnegie, patrons had to ask a clerk to retrieve books from closed stacks.

[Source: Wikipedia.](#) To get funding, the formula was simple, demonstrate the need for a public library, provide the building site, annually provide 10% of the cost of the library’s construction to support its operation, and provide free service to all.



There are modern-day “Carnegies”: *“Historically, the Andrew W. Mellon Foundation has been the largest single private foundation granting source for libraries. While the Gates Foundation led in 2000 and 2001”.* Chart above, source: [Worldwide education and library spending](#)

I have a favorite story about someone who visited a library. It’s not exactly upbeat, but I think you’ll understand why it’s a good one, even more so on the [25th anniversary of the Challenger explosion](#).

The boy walked to the counter of the Lake City Public Library through a gantlet of stares in 1959. Ronald E. McNair, then 9, wanted to check out books on advanced science and calculus, but the librarian wouldn’t release them. “We don’t circulate books to Negroes,” she told him.

Library patrons laughed at McNair’s behavior, and the librarian threatened to call the police — and his mother, Pearl.

McNair didn’t budge.

Instead, he hoisted himself onto the counter, his spindly legs dangling, and waited, because he wasn't leaving without the books. After two police officers determined that McNair wasn't causing a public disturbance, and when Pearl said she would pay for the books if McNair didn't bring them back, the librarian acquiesced.

"Thank you, ma'am," McNair, prompted by his mother, said before he walked out of the library. McNair, always a precocious student, would become an astronaut and a hometown hero...

Then, 26 years later, Ronald McNair, the second African-American in space, died at age 35 in the Challenger explosion on Jan. 28, 1986. What an amazing story and what amazing changes happened in one person's short but spectacular life. Obviously the public library was a big part of Ronald's life. It's interesting to think about the 9-year-old kids now who want to build or learn something — where will they go? Who will they ask and what will they become in 26 years given the right "tools"?

One more note (since it will be mentioned in the comments): [tool-lending libraries](#). There are about 25 or so in the USA, and this is an excellent start.

...tool-lending libraries allow library patrons to borrow tools, equipment and "how-to" instructional materials, usually free of charge. A tool-lending library was started in Columbus, OH in 1976. Originally run by the City, the Tool Library is now operated by Rebuilding Together Central Ohio, a 501 (c)(3) non-profit organization that works to preserve and revitalize homes and communities in Central Ohio. The RTCO Tool Library makes available over 4,500 tools free of charge to both individuals and non-profit organizations. One of the first tool libraries was the Berkeley Tool Lending Library, which started in 1979 with a \$30,000 community block grant.

I know the fellow who runs a tool-lending spot in NYC — I should try it out. As far as public libraries go, I live in NYC, and there are 2-3 public libraries within a 15 minute walk. I really tried to use them, but the online interface wasn't that great — most of the things I wanted to checked out were always taken, and it's hard to beat "instant" since I have a computer and web connection. After the Kindle and Kindle apps came out, I haven't visited the library. I realize not everyone has a device that read eBooks, but I think most of us will agree that's where it's heading. There are even predictions that [eBook readers will be free](#) and books will [ultimately be 99 cents](#). That's less than a fine, and I was always late with physical books.

So, if you've made it this far you have a rough idea of the public library landscape. I think for a lot of people, we visited the public library as kids or students, and later not as much. I work with younger folks, and from what they tell me, it's rare for them to have ever used a public library. Internet access and cheaper computers have replaced a lot of that, and the libraries they have been to recently were at schools, not public ones. There are a handful of tool-lending libraries, but it certainly isn't a national effort (yet).

But, looking back, where have I visited in the last few years that's a "public-like" space for learning? Hackerspaces, FabLabs, and TechShops. If you're a MAKE reader, you're familiar with these, but let's quickly talk about each one.

Hackerspaces



Image: "DIY Freaks Flock to 'Hacker Spaces' Worldwide," Wired.com

A [hackerspace](#) is usually a membership-based location featuring workshops, tools, and people who generally like to make things.

A hackerspace or hackspace (also referred to as a hacklab, makerspace or creative space) is a location where people with common interests, usually in computers, technology, science or digital or electronic art can meet, socialize and/or collaborate. A hackerspace can be viewed as an open community labs incorporating elements of machine shops, workshops and/or studios where hackers can come together to share resources and knowledge to build and make things. Many hackerspaces participate in the use and development of free software and alternative media and can be found in infoshops or social centers.

[There are hundreds of hackerspaces](#) that have appeared, almost overnight, around the world. From my recollection over the last decade, the ones in Europe were really appealing, many makers were traveling around the world (Mitch Altman, for example), and eventually word spread. Now, just about every state in the USA has one, and most large cities have hackerspaces.

Hackerspaces usually revolve around everyone paying the rent (part of the membership, the largest cost of a space) and shared costs. It's not really possible to estimate the average cost to get one started, but it's usually whatever the rent is for a year in your local area for a pretty good-sized location.

Fab Labs



Scott Shaw/The Plain Dealer

MC STEM High School students Andrea Lane and David Boone Jr. work on a programmable router called a Shopbot in the school's fab lab.

Image: "Fabrication labs let student and adult inventors create products, solve problems," Cleveland.com

Next up, [FabLabs](#). As of July 2010, there were 45 labs in 16 countries. Similar to a hackerspace, but Fab Labs were started before the hackerspaces really took off, and Fab Labs generally are associated with MIT, so it was more of a sponsored/academic effort and not a self-forming organic one like the hackerspaces. One of the things I really like about Fab Labs is they're all similar in terms of the equipment they promote and use. This standardization of laser cutters, CNCs, and computers is a good base to work from if you're going to do something in one area of the world and want others to be able to do it somewhere else, all using the same tools.

A Fab Lab (fabrication laboratory) is a small-scale workshop with an array of flexible computer controlled tools that cover several different length scales and various materials, with the aim to

make “almost anything”. This includes technology-enabled products generally perceived as limited to mass production.

While Fab Labs have yet to compete with mass production and its associated economies of scale in fabricating widely distributed products, they have already shown the potential to empower individuals to create smart devices for themselves. These devices can be tailored to local or personal needs in ways that are not practical or economical using mass production.

Getting a Fab Lab started [can be as low as \\$25,000](#), but realistically it’s likely a few hundred thousand.

TechShops



“A TechShop Snapshot, Much inventive thinking takes place during a typical day at this community workshop.” [IEEE](#)

[And finally, TechShop.](#) A TechShop is a commercial venture that’s almost a combination of a hackerspace and a Fab Lab. A TechShop is membership-based, has pretty much all the equipment you need to make anything, and there are workshops, classes, etc.

TechShop is a membership-based workshop that provides members with access to tools and equipment, instruction, and a community of creative and supportive people so they can build the things they have always wanted to make. You can think of TechShop like a fitness club, but with tools and equipment instead of exercise equipment. It is sort of like a Kinko’s for makers, or a

Xerox PARC for the rest of us. TechShop is designed for everyone, regardless of their skill level. TechShop is perfect for inventors, makers, hackers, tinkerers, artists, roboteers, families, entrepreneurs, youth groups, FIRST robotic teams, arts and crafts enthusiasts, and anyone else who wants to be able to make things that they dream up but don't have the tools, space or skills.

There are currently three locations (Menlo Park Calif., Raleigh NC, and San Francisco). They have over 1,500 members between the 3 open locations and a few already committed to San Jose. TechShop also had over 200 people signed up for SF before opening. They are working on San Jose, Calif., right now (lease signed, interior demo, and construction underway). After that, New York and Detroit are locations to follow after San Jose opens. TechShop hopes to have 100 locations in five years. Across all the locations they have about 50 people working for them.

I asked the TechShop folks how much it cost to get a TechShop started, and they said between \$1.5 and \$2.5 million, depending on the market. That's not too much above the average yearly cost to keep a public library going.

Can libraries be TechShops?

And here we are, the part where I propose we think about what role the public library can or should have. I'm really interested in what everyone thinks, so please post in the comments. I have more questions than answers, but my "gut" says we're not going to see public libraries as the centers of learning state-to-state that they once were.

If the only public space where 3D printers, laser cutters, and learning electronics happens is in fee/memberships-based spaces (TechShops, hackerspaces), that will leave out a segment of the population, who will never have access. FabLabs often are geared towards under-served communities, so perhaps it will be a combination of FabLabs and hackerspaces.

What if we were to convert just 1% or even 10% of the 9,000 public libraries in the USA to TechShops? I say TechShop because I think they could get it done with the right amount of funding, or at least coordinate the effort. Since 1% of the USA's public libraries is about 90, that's close to the TechShop goal in 5 years; 10% would be 900 locations — not a bad goal.

But why does it matter? Some of you will likely say that hackerspaces and TechShops are filling the void where a public library could have evolved to — that's probably true. I think public libraries are one of those "use it or lose" it things we have in a society. Given the current state of budgets all over the USA, I think unless they're seen as the future, we might just lose them.

How can we encourage American innovation?

How can we get kids access to laser cutters, CAD, 3D printers, and tools to design and build?

How can we train each other for the jobs and skills needed in the 21st century?

How can we spark the creativity and imagination of kids?

How can America be a world leader in design and engineering?

I think many of these things could be helped by the re-tooling of one of our greatest resources, the public library. It wouldn't be easy, but that's the point — it would be a challenge and worth doing. We can wait and hope every state thinks about this, or that a hackerspace can support something like this (and allow kids to be part of it). But why wait? I think libraries and librarians are underutilized for skill-building. It's not fun to talk about, but that's the impression I get from everyone I talk to: they *love* their town to have one, but they never use it. They have the space, they have net connections, they're in great locations — why not evolve? If space/rent is always a challenge for hackerspaces, perhaps libraries can provide this space as books go digital.

It's scary — laser cutters, CAD stations, CNC, 3D printers. Training needed, equipment purchases, a safety class, workshops — I'm sure there are lots of reasons it could never work out, but there are also many reasons it could. Besides, how often do you hear people talking about lining up outside the local library because the new 3D printer has arrived and they want to use it?

I certainly do not know what the public library will be like in 10 years or 20 years, but I think the conversations we all have here may help shape some of the thinking. Post up in the comments: what do you think the public library should be in the 21st century?

SHARE THIS:

[More](#)

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
July 17, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input type="checkbox"/> <vacant position> | <input type="checkbox"/> Joy Green-Armstrong |
| <input checked="" type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment – Enterprise Migration to New ILS

5. Consent Agenda

a) July 17, 2013 Agenda

b) May 15, 2013 Meeting Minutes

6. Discussion/Action Items

a) Meeting Room Rates

b) Assembly & Legislative Tours

c) Bond Measure for Loussac Library Renovation

d) Interlibrary Loan Fees

e) Teen Underground

f) Advocacy Committee

g) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for August 21, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
May 15, 2013
5:30 p.m.

1. Call to Order

- David Levy, Chair, called the meeting to order at 5:36 p.m.

2. Roll Call

- Board Members:

[E] Sharon Clawson

[E] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[P] Nancy Groszek, Vice Chair

[E] Gretchen Fauske

[P] David Levy, Chair

[P] Melody Fritsch, Teen Liaison (Non-voting)

[P] Tanya Taylor

[P] Elizabeth Giardina

[P] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson
- Guest(s): None
- Persons to be Heard: None

3. Persons to be Heard

- None

4. Mission Moment

- None

5. Consent Agenda

a) May 15, 2013 Agenda

- Approved unanimously

b) April 17, 2013 Meeting Minutes

- Amended and approved unanimously

6. Discussion/Action Items

a) Loussac Renewal Update

- Discussion of the Anchorage Public Library Performance, Value, Results – 2013 which is submitted quarterly

b) Library Tours for Assembly Members

- Mary Jo felt that it would be more effective for the Library Advisory Board members to call the Assembly members
- Goal is to have all Assembly members tours the library
- Mary Jo will get together a spreadsheet with one hour blocks of time June-August

c) Meeting Room Rates

- Discussion and then passed unanimously

d) Teen Underground

- New Teen Librarian, Jim

- 68 people attended the open mic night
- e) Advocacy Committee
 - Request for funds did not make it through
 - Representatives from the three library groups will meet with the Mayor at 1:30pm on 5/30 to get more information
- f) Director's Report
 - \$40K of legislative dollars received for each Muldoon and Chugiak-Eagle River Branch Libraries to be spent on materials and other branch needs
- 7. Comments/Discussion
 - None
- 8. Potential Agenda Items for June 19, 2013 Meeting
 - None
- 9. Adjournment
 - David Levy, Chair, adjourned the meeting at 6:57 p.m.

Recorded by Fayedra Cole, Secretary

Library Director Report

June/July, 2013

ILS MIGRATION TO ENTERPRISE; UAA Consortia Library is welcoming Juneau Public Library, University of Alaska Southeast, and the Alaska State Library to our catalog. This will facilitate resource sharing, reduce redundancy, and maximize cost effectiveness. We will also be moving to our new catalog which will dramatically improve a catalog search experience, making it more "Amazon" like. This will be a huge improvement over our present catalog. While it will increase some of our costs, UAA is picking up the initial costs of much of the migration this year.

LOUSSAC RENOVATION

- Foundation will pursue a contract with Judi Andrijanoff for Loussac funding/community support. She will work with legislators to move the request along. Final approval rests with the Library Foundation.

GRANTS:

Target Grant: we received \$25K for early literacy stations from Target, which will augment the AWE computers purchased by the state library and provide new little people furniture for the computers.

OWL: We received \$265,000 worth of technology through the state OWL grant, including CCTV for each location, new computers, monitors and broadband costs for CCTV.

Q CLUB: Attached is a white paper about the library's cosponsorship of a group reaching to Queer teens. It was mentioned at the last meeting and I left you needed additional information.

BRANCHES:

Muldoon: they are doing a program each day of the week in the summer, including gaming, crafts, story hours; Public computing resources are inadequate for our community's needs and this causes most of our inter-patron conflict. We're working on the leveraging of the 40K legislative appropriation to at least partially mitigate this problem with additional public computers. The OWL laptops have also helped with our computing capacity problems, particularly with adults looking to engage in job searches and compositional activities since minors cannot sign a laptop liability form themselves; e reader prototype project is in the works

Mt. View: Approximately 1100 children were visited between the Branch Manager booktalking to the schools and the Children's Librarian promoting the summer reading program. That translates into a lot of school visits to the classroom and assemblies.

Eagle River: They have a Vista summer volunteer that will help with summer programs and working with teen volunteers.

Staff aided a user with a book request, providing excellent customer service, and this was her response: "I'm really honored that you spent so much time and research on this for me. I would never have found any sources. I've been looking for a long time. I'm not sure that this is the right one or not, although it's the closest that has crossed my path. I think I'll look for a used copy and give it a read and hope that it's the one I need. I'll swing by and let you know."

STAFFING: We have only 4 positions yet to be filled: 1) System's Librarians will start Aug 5. This means that the current System's Librarian will finally be able to go to Eagle River to be children's librarian 2) Head of Branches: we had too small of a pool to hire and are recruiting for one more month. We hope to have this position filled by September 3) Reference Librarian: we conducted several rounds of interviews and will soon be selecting 4) Library Assistant in Girdwood: we had a promotion and will now backfill an open position. By September we expect to be fully staffed....very exciting given the drawn out process we have been through.

ADULT SERVICES

- Staff/Training: New manager started May 20th, Stacia McGourty; Adult Services Manager attended a two day training on Culturally Relevant library services, sponsored by the State Library
- Programs included artist open house, book discussion group, Reading Rendezvous Summer Reading Program
- Innovation Lab: hosting the first ever Anchorage mini Maker Faire at Loussac on 7/27 with Anchorage Economic Development Corporation.
- Community Fairs: staff did outreach at the Juneteenth and Gay Pride festival, staffing a booth
- Innovation Lab: Foraker conducted a focus group that will help guide our direction in the old media area on the 4th floor.
- Programs/Partners: One of our goals is to provide more programs. Here are a few of them: Opera in the fall, Nook night, Medicare, author Tom Walker

YOUTH SERVICES

- Candace Blas partnered with Angela Mazur, a West High teacher, to host a TU open mic event attended by 60 teens from a wide variety of schools. For some, this was their first time performing in front of an audience.
- AK Public Radio Town Square 49 did a segment on Teen Underground

<http://www.alaskapublic.org/townsquare49/>

- Over 200 youth received free comic books in partnership with Bosco for Free Comic Day.
- Terrie Weckerle presented a 3 hour Early Literacy workshop at the Summer Literacy Institute attended by 15 adults from around the state.
- Thanks to Sue Sommers, the entire Reading Rendezvous layout was redesigned the two days before the event due to dire weather warnings. For the first time in 13 years, the event was held inside on level one. We still had 1,600 attendees, same as last year, and registered over 700 for the Summer Reading Celebration. Over 30 community booths participated in this event.
- In partnership with the Anchorage Concert Association, over 200 attended a Mary Poppins event and met the child stars and Bert, the chimney sweep. Door prizes were donated by ACA.
- National Tap Dance Day featured a Shim Sham Flash Mob, of a dozen dancers, including librarians Kristie Nelsen and Sherri Douglas. Partners from Alaska Dance Theater and UAA Dance assisted in the WMT event which drew 35 attendees.
- Three summer VISTA volunteers were hired to assist with teen volunteers at LL and CE and to help with MV youth events. Bethany Beebe has enthusiastically taken the lead with our LL VolunTEENS, who were trained in late May.
- The TU "Last Thursday" event featured recycled art created by teens from Identity, Inc. The event brought in 30 attendees.
- Thanks to an increase in the number of school visits, by the end of May, nearly 2,000 youth had registered for the SRC system-wide.
- Included in your packet is a review of what we offer in Early Literacy, a very important part of our library mission.
- The first Q Club meeting was held in the Community Room (previously known as Media) and attended by 7 people.
- Stevens Puppets toured Alaska this past month presenting 26 performances in 18 communities. Travel for this tour was supported by two grants managed by Sherri Douglas.
- Weekly summer reading celebration afternoon events consistently brought in over 230 attendees at Loussac. Two evening events were held in June as an alternative time and they were attended by 32 and 49 people.

COMMUNITY RELATIONS

- **Book donations:** We are a distribution point for materials that aid other communities: 100+ to People Mover for reading corner, 107 Jane's List books to Veterans Museum, & 65 boxes of books to the newly created St Paul Island library, extra large type books to elderly and the Alaska State Talking Book Library

- **Volunteers:** simplifying volunteer application process to allow for easier entry of volunteer hours and to expand direct access to branches and other departments at Loussac. Working on listing Library volunteer ops on United Way's new volunteer website.
- **Business Development:** Development Director is working on Anchorage Economic Development Corp's Live Work Play project; VISTA volunteer Paul Baker is working with AEDC on a Maker Faire at Loussac on July 27; Paul hosted a "National Civic Day of Hacking" tech event at Loussac on 6/1; Paul hosting a work session with community leaders to plan future Innovation Lab on 6/11; Paul hosting a 'Brass Tacks Business Basics' class with YWCA that will be hosted over OWL video conference system and is sold out.
- **Early Literacy:** on track to open new early literacy center at Loussac in mid-September; secured \$25K grant from Target and \$24K grant from State Library for early literacy programs and early learning computer stations.
- **Friends and Foundation:** newsletter out in June; ALF working on board recruitment; working on a plan to hire a PT admin support position to help both groups with fundraising.
- **Focus group for Innovation Lab:** Laurie Wolf with Foraker Group conducted a focus group with 12 community members attending to discuss how to utilize the 4th floor empty space once occupied by media. We have written a state library grant to create a space that will include a computer lab designed for digital literacy as well as help for the job seeker; a "maker/hacker" space and potentially a space to aid small businesses. This 4th floor will help us test concepts prior to any renovation.
- **Book of the Month:** A team from APL met with Alaska Public Media to discuss collaboration: we will co-host an author event and they will broadcast a "Book of the Month" segment provided by library.
- **PR Committee:** In response to a recommendation from the Loussac Master Plan, the Library PR committee has expanded and will streamline messaging by using web, email, FB, frontline staff etc. to all promote same topic for an entire month. There will be an all-staff training each month for the specific topic. This committee is working on long-term planning for internal and external marketing, including coordination with branch libraries; started new Dive in-Discover, APL monthly e-letter (sign up on APL website).
- **Friends/Foundation** will pursue hiring a part time admin support role to expand their fundraising capacity; both groups working on board recruitment
- **Assembly/Legislative Tours:** Scheduling Loussac building tours with all Anchorage/C-ER legislators and Assembly Members.
- **AEDC:** Clare is representing Library on AEDC's Live Work Play Initiative.

LOUSSAC RENOVATION: NEXT STEPS

In May, two members of the Library Board, two members of the Foundation and the Library Director met with the Mayor to discuss next steps.

Meeting highlights:

- 1) Mayor is very supportive of a express library downtown at the Egan Center
- 2) Mayor was willing to support a bond of \$2.5 million on the April 2014 for the Loussac Renewal project
- 3) He encouraged us to work with Anchorage legislators (specifically Senator Meyer and Representative Costello) to find a champion for the Loussac renewal project in the legislature next year.
- 4) He encouraged us to talk to the Governor's office and/or Governor Parnell to ask for his support for a state match for libraries in the state capital budget as well as a library infrastructure bond on the August primary ballot in 2014.
- 5) He also stated that he was willing to help the Library Foundation to indentify and recruit "big donors" (e.g. Ed Rasmuson, and Bob Gilliam) for the Foundation board and the Loussac renewal project.

Follow up summer projects:

- The Library Advisory Board will be conducting Loussac Tours over the summer for Assembly members and Key Anchorage legislators. We need LAB and Foundation involvement
- Need to meet with the Governor's office to discussion FY 2014-15 state capital budget

Questions for the Board:

1. Do you approve the Library being a part of a facilities bond in April, 2014?
Is there a recommended amount to ask for from voters?
2. Do you have suggestions on how to determine the best path to take?
Focus group? Who should be asked to participate?

Recommendation: Rescind the Interlibrary Loan postage re-coup fee
(\$3/filled ILL, only impacts APL cardholders)

Justification: Capital City Libraries are joining our consortium and ILLs will revert to Holds

- Each month, Juneau PL is ILL's #3 or #4 customer for borrowing from APL's collection; these requests will now be holds.
- From January 2010 (when the fee was implemented) thru May 2013, APL has taken in **\$19,971** in revenue from the postage re-coup fee.
(Breakdown: 2010=\$8,028; 2011=\$3,459; 2012=\$6,030; 2013 thru May=\$2,454)
- The revenue is not impressive and APL would be able to "give something back" to the community.
- The postage re-coup fee could be considered a deterrent to utilizing ILL services.

Note: APL revenue generating changes implemented in 2009 and 2010 were mandated by City Hall.

ILL Statistics: The History

- When the current Collection Development Coordinator began with APL in October 2007, ILL was routinely placing ILLs for items we had in our collection; that was changed and ILL was required to check the catalog and place holds.
- In September 2009, ILL ceased lending media and mass market paperbacks out of state in order to make it more accessible to APL cardholders and Alaskan libraries.
- In January 2010 the postage re-coup fee of \$3 for APL customers (filled requests only) was instituted.

All three of these bullets, together, led to the decrease of ILL statistics; *there is no one reason to point to.*

Respectfully submitted,
Laura S. Baldwin
Collection Development Coordinator
Anchorage Public Library

Goals of Q Club

- Q Club will provide a safe and welcoming gathering for LGBTQ teens and their allies. As such, the club embraces both LGBTQ and straight teens interested in participating in inclusive activities.
- Anchorage has a strong LGBTQ community. However, LGBTQ teens can be an underserved population; many LGBTQ activities in the community are not designed for youth participation. The targeted group for Q Club are teens ages 14-18.
- This club will provide a space where anonymity is protected and open communication is respected.
- Specific activities for each monthly meeting have yet to be determined, but like many of APL's teen clubs, such as the Video Club and Teen Writing Society, Q Club's activities will evolve and grow according to the needs and interests of the teens involved.

Sponsorship and partnership

- APL works with a variety of community partners to expand the library's reach through events and activities, in order to serve the broadest possible spectrum of the public.
- Q Club came about from a series of discussions between representatives from Identity Inc. and Anchorage Public Library Youth Services. Both parties expressed a desire to serve LGBTQ teens in the community.
- Identity Inc.'s mission is to provide programs supporting equality for the LGBTQ community and its allies. Anchorage Public Library's mission includes providing resources to enrich the lives and empower the future of our diverse community. These missions imply values of inclusivity and service to underrepresented populations, which include LGBTQ teens.
- Q Club has the support of SafeZone at UAA. SafeZone is a program designed to increase the UAA community's understanding and awareness of issues faced by LGBTQ and other marginalized persons. Their mentors have agreed to provide training to any interested APL staff on how to provide referrals, serve as a resource, and simply to listen regarding LGBTQ concerns.
- All ASD high schools currently have Gay/Straight Alliance clubs, led by faculty advisors and supported by ASD administration. Creating Q Club at APL will allow cross-communication between students at the different high schools and strengthen APL's relationship with ASD.

LGBTQ teens are at risk

- Providing a safe and non-judgmental environment for all teens is crucial, but LGBTQ teens have additional reasons for needing safe environments.
- A 2005 survey found that 90 percent of LGBTQ teens said they had been verbally or physically harassed in the past year due to perceived or actual appearance, gender, sexual orientation, or gender expression. A 2002 study found that nearly 80 percent of high school students report that LGBTQ students are bullied in their school.
- Homophobia can lead to suicide. LGBTQ teens are four times more likely to attempt suicide and account for one-third of successful suicides. Being LGBTQ is not, in and of itself, the reason why kids contemplate suicide—homophobia is the culprit.
- LGBTQ teens today are coming out at younger and younger ages. Three decades ago, most gays and lesbians came out during their twenties; now the average age is sixteen. LGBTQ youth need activities and groups in their communities that are age-appropriate.

Summary

- Q Club addresses a community-wide need to serve a marginalized group of youth in a safe setting. APL is committed to serving the community, and our efforts to create Q Club are already being lauded by LGBTQ youth who have learned about the group.

2013 Room Rental Rates

| | |
|----------------------|---------------------------|
| AC-Assembly Chambers | MTV-Mountain View Rm |
| WM-Wilda Marsten | CE-Chugiak Eagle River Rm |
| PC-Public Conference | MD-Muldoon YS room |
| AS-Ann Stevens Room | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

*locations that will require security for room rentals. Security will cost \$24.50 an hour for one security officer with a four hour minimum. Bruce Thoma Eagle River and Muldoon program rooms for any after hours rentals.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
June 19, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input type="checkbox"/> Sharon Clawson | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input checked="" type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment – Enterprise Migration to New ILS

5. Consent Agenda

a) June 19, 2013 Agenda

b) May 15, 2013 Meeting Minutes

6. Discussion/Action Items

a) Meeting Room Rates

b) Assembly & Legislative Tours

c) Bond Measure for Loussac Library Renovation

d) Interlibrary Loan Fees

e) Teen Underground

f) Advocacy Committee

g) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for August 21, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
May 15, 2013
5:30 p.m.

1. Call to Order

- David Levy, Chair, called the meeting to order at 5:36 p.m.

2. Roll Call

- Board Members:

[E] Sharon Clawson

[E] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[P] Nancy Groszek, Vice Chair

[E] Gretchen Fauske

[P] David Levy, Chair

[P] Melody Fritsch, Teen Liaison (Non-voting)

[P] Tanya Taylor

[P] Elizabeth Giardina

[P] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson
- Guest(s): None
- Persons to be Heard: None

3. Persons to be Heard

- None

4. Mission Moment

- None

5. Consent Agenda

a) May 15, 2013 Agenda

- Approved unanimously

b) April 17, 2013 Meeting Minutes

- Amended and approved unanimously

6. Discussion/Action Items

a) Loussac Renewal Update

- Discussion of the Anchorage Public Library Performance, Value, Results – 2013 which is submitted quarterly

b) Library Tours for Assembly Members

- Mary Jo felt that it would be more effective for the Library Advisory Board members to call the Assembly members
- Goal is to have all Assembly members tours the library
- Mary Jo will get together a spreadsheet with one hour blocks of time June-August

c) Meeting Room Rates

- Discussion and then passed unanimously

d) Teen Underground

- New Teen Librarian, Jim

- 68 people attended the open mic night
- e) Advocacy Committee
 - Request for funds did not make it through
 - Representatives from the three library groups will meet with the Mayor at 1:30pm on 5/30 to get more information
- f) Director's Report
 - \$40K of legislative dollars received for each Muldoon and Chugiak-Eagle River Branch Libraries to be spent on materials and other branch needs
- 7. Comments/Discussion
 - None
- 8. Potential Agenda Items for June 19, 2013 Meeting
 - None
- 9. Adjournment
 - David Levy, Chair, adjourned the meeting at 6:57 p.m.

Recorded by Fayedra Cole, Secretary

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
April 17, 2013
5:30 p.m.

1. Call to Order

- Gretchen Fauske, Chair, called the meeting to order at 5:35 p.m.

2. Roll Call

- Board Members:

[P] Sharon Clawson

[P] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[P] Nancy Groszek, Vice Chair

[P] Gretchen Fauske, Chair

[P] David Levy

[P] Melody Fritsch, Teen Liaison (Non-voting)

[P] Tanya Taylor

[P] Elizabeth Giardina

[P] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson, Nancy Tileston
- Guest(s): None
- Persons to be Heard: Nancy Tileston, Technology Plan

3. Persons to be Heard

- Nancy Tileston, Technical Services Coordinator, gave an overview of the Technology Plan. Library staff, the Municipality of Anchorage IT Department, and Carson Block Consulting created the plan over a nine month period. It describes where we are now and the steps that need to be taken to get us where we want to be. Goals are to replace equipment that needs to be replaced, get to industry standard, and then create a virtual library.

4. Mission Moment

- None

5. Consent Agenda

a) April 17, 2013 Agenda

- Approved unanimously

b) February 20, 2013 Meeting Minutes

- Approved unanimously

c) March 20, 2013 Meeting Minutes

- Approved unanimously

6. Discussion/Action Items

a) Elections

- David Levy was unanimously elected as Chair.
- Nancy Groszek was unanimously elected as Vice Chair.
- Fayedra Cole was unanimously elected as Secretary.
- Terms begin in May.

b) Loussac Renewal Update

- City requested \$50.4 million for Project 80s and got \$34 million.
- Anchorage Public Library is receiving \$0 of the \$34 million.
- Back to the drawing board with a focus on the entrance.
- Staff and public want a safer book drop to address the health and safety issues of patron accidents and staff workman's compensation claims.
- David Levy made a motion that the Library Advisory Board write a letter to Mayor Dan Sullivan requesting Phase 1 of the Library Renovation be fully funded at \$8 million.
- Discussion: The letter should also be sent CC to the Assembly. Possibility of hand delivering it to the mayor. Gretchen Fauske and David Levy to draft the letter and send it to the rest of the Library Advisory Board.
- Nancy Groszek called the question.
- The motion passed with Sharon Clawson abstaining, Elizabeth Giardina voting no, and the rest of the board voting yes.

c) Technology Plan (Voted Needed)

- Nancy Groszek made a motion to approve the Anchorage Public Library Technology Plan. David Levy seconded. The motion passed unanimously.

d) 2013 APL Priorities

- Courier costs are \$500-600/month to rent vehicle, have been doing in house last three months, 40-50 crates between branches.
- Room Booking Software in the works in an effort to have the public do more things for themselves.
- Catalog Enhancement would make things more accessible.
- Wilda Marston Theater is a huge project, sound quality and microphones are not very good, will cost about \$50K, Rasmuson may be a possibility.
- Weeding/Prep for Automated Material Handling is ongoing.
- Strategic Plan has been on hold until the library is at full staff, self-checks are at their end of life.

e) Teen Underground

- 4/24 is National Youth Service Day, youth volunteers will be weeding the youth collection.
- Alaska Youth for Environmental Action (AYEA) will hold a Recycled Art Show on 4/25.
- Teen Open Mic Night on 5/2.

f) Advocacy Committee

- None

g) Director's Report

- The Adult Services Coordinator, Muldoon Children's Librarian, and Teen Librarian positions were filled. Four positions are left to be filled, most needed being the Systems Librarian position.

7. Comments/Discussion

- Sharon Clawson mentioned that she did not see any press for the request for Phase 1 of the renovation.

8. Potential Agenda Items for May 15, 2013 Meeting

- None

9. Adjournment

- Gretchen Fauske, Chair, adjourned the meeting at 6:57 p.m.

Recorded by Fayedra Cole, Secretary

Library Director report

June, 2013

ILS MIGRATION TO ENTERPRISE; UAA Consortium Library is welcoming Juneau Public Library, University of Alaska Southeast, and the Alaska State Library to our catalog. This will facilitate resource sharing, reduce redundancy, and maximize cost effectiveness. We will also be moving to our new catalog which will dramatically improve a catalog search experience, making it more "Amazon" like. We will be down for 2-3 days in mid-June (6/17-6/19) for the initial migration and 2-3 days in early July (currently estimated to be 7/1-7/3) to complete the process. This will be a huge improvement over our present catalog. While it will increase some of our costs, UAA is picking up the initial costs of much of the migration this year.

GRANTS: Target Grant: we received \$25K for early literacy stations from Target, which will augment the AWE computers purchased by the state library and provide new little people furniture for the computers

Q CLUB: Attached is a white paper about the library's cosponsorship of a group reaching to Queer teens. It was mentioned at the last meeting and I left you needed additional information.

BRANCHES:

Muldoon: they are doing a program each day of the week in the summer, including gaming, crafts, story hours; Public computing resources are inadequate for our community's needs and this causes most of our inter-patron conflict. We're working on the leveraging of the 40K legislative appropriation to at least partially mitigate this problem with additional public computers. The OWL laptops have also helped with our computing capacity problems, particularly with adults looking to engage in job searches and compositional activities since minors cannot sign a laptop liability form themselves; e reader prototype project is in the works

Mt. View: Approximately 1100 children were visited between the Branch Manager booktalking to the schools and the Children's Librarian promoting the summer reading program. That translates into a lot of school visits to the classroom and assemblies.

STAFFING: We have only 4 positions yet to be filled: 1)System's Librarians has been hired and will start Aug 5. This means that the current System's Librarian will finally be able to go to Eagle River to be children's librarian 2)Head of Branches: we had too small of a pool to hire and are recruiting for one more month. We hope to have this position filled by September 3) Reference Librarian: we offered the position to a candidate and it was turned down. We will be doing another round of interviews this week 4)Library Assistant in Girdwood: candidates have been interviewed and a selection will be made soon. By September we expect to be fully staffed....very exciting given the drawn our process we have been through.

ADULT SERVICES

- Staff/Training: New manager started May 20th, Stacia McGourty; Adult Services Manager attended a two day training on Culturally Relevant library services, sponsored by the State Library
- Programs included artist open house, book discussion group, Reading Rendezvous Summer Reading Program

YOUTH SERVICES

- Candace Blas partnered with Angela Mazur, a West High teacher, to host a TU open mic event attended by 60 teens from a wide variety of schools. For some, this was their first time performing in front of an audience.
- AK Public Radio Town Square 49 did a segment on Teen Underground

<http://www.alaskapublic.org/townsquare49/>

- Over 200 youth received free comic books in partnership with Bosco for Free Comic Day.

- Terrie Weckerle presented a 3 hour Early Literacy workshop at the Summer Literacy Institute attended by 15 adults from around the state.
- Thanks to Sue Sommers, the entire Reading Rendezvous layout was redesigned the two days before the event due to dire weather warnings. For the first time in 13 years, the event was held inside on level one. We still had 1,600 attendees, same as last year, and registered over 700 for the Summer Reading Celebration. Over 30 community booths participated in this event.
- In partnership with the Anchorage Concert Association, over 200 attended a Mary Poppins event and met the child stars and Bert, the chimney sweep. Door prizes were donated by ACA.
- National Tap Dance Day featured a Shim Sham Flash Mob, of a dozen dancers, including librarians Kristie Nelsen and Sherri Douglas. Partners from Alaska Dance Theater and UAA Dance assisted in the WMT event which drew 35 attendees.
- Three summer VISTA volunteers were hired to assist with teen volunteers at LL and CE and to help with MV youth events. Bethany Beebe has enthusiastically taken the lead with our LL VolunTEENS, who were trained in late May.
- The TU "Last Thursday" event featured recycled art created by teens from Identity, Inc. The event brought in 30 attendees.
- Thanks to an increase in the number of school visits, by the end of May, nearly 2,000 youth had registered for the SRC system-wide.
- Included in your packet is a review of what we offer in Early Literacy, a very important part of our library mission.

COMMUNITY RELATIONS

- **Book donations:** We are a distribution point for materials that aid other communities: 100+ to People Mover for reading corner, 107 Jane's List books to Veterans Museum, & 65 boxes of books to the newly created St Paul Island library, extra large type books to elderly and the Alaska State Talking Book Library
- **Volunteers:** simplifying volunteer application process to allow for easier entry of volunteer hours and to expand direct access to branches and other departments at Loussac. Working on listing Library volunteer ops on United Way's new volunteer website.
- **PR:** revitalized PR committee and working on long-term planning for internal and external marketing, including coordination with branch libraries; started new Dive in-Discover, APL monthly e-letter (sign up on APL website).
- **Business Development:** Development Director is working on Anchorage Economic Development Corp's Live Work Play project; VISTA volunteer Paul Baker is working with AEDC on a Maker Faire at Loussac on July 27; Paul hosted a "National Civic Day of Hacking" tech event at Loussac on 6/1; Paul hosting a work session with community leaders to plan future Innovation Lab on 6/11; Paul hosting a 'Brass Tacks Business Basics' class with YWCA that will be hosted over OWL video conference system and is sold out.
- **Early Literacy:** on track to open new early literacy center at Loussac in mid-September; secured \$25K grant from Target and \$24K grant from State Library for early literacy programs and early learning computer stations.
- **Friends and Foundation:** newsletter out in June; ALF working on board recruitment; working on a plan to hire a PT admin support position to help both groups with fundraising.
- **Focus group for Innovation Lab:** Laurie Wolf with Foraker Group conducted a focus group with 12 community members attending to discuss how to utilize the 4th floor empty space once occupied by media. We have written a state library grant to create a space that will include a computer lab designed for digital literacy as well as help for the job seeker; a "maker/hacker" space and potentially a space to aid small businesses. This 4th floor will help us test concepts prior to any renovation.

2013 Room Rental Rates

| | |
|----------------------|---------------------------|
| AC-Assembly Chambers | MTV-Mountain View Rm |
| WM-Wilda Marsten | CE-Chugiak Eagle River Rm |
| PC-Public Conference | MD-Muldoon YS room |
| AS-Ann Stevens Room | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

*locations that will require security for room rentals. Security will cost \$24.50 an hour for one security officer with a four hour minimum.

Bruce Thomas & Bill Fowler recommend two security officers for Eagle River and Muldoon program rooms for any after hours rentals.

LOUSSAC RENOVATION: NEXT STEPS

In May, two members of the Library Board, two members of the Foundation and the Library Director met with the Mayor to discuss next steps.

Meeting highlights:

- 1) Mayor is very supportive of a express library downtown at the Egan Center
- 2) Mayor was willing to support a bond of \$2.5 million on the April 2014 for the Loussac Renewal project
- 3) He encouraged us to work with Anchorage legislators (specifically Senator Meyer and Representative Costello) to find a champion for the Loussac renewal project in the legislature next year.
- 4) He encouraged us to talk to the Governor's office and/or Governor Parnell to ask for his support for a state match for libraries in the state capital budget as well as a library infrastructure bond on the August primary ballot in 2014.
- 5) He also stated that he was willing to help the Library Foundation to indentify and recruit "big donors" (e.g. Ed Rasmuson, and Bob Gilliam) for the Foundation board and the Loussac renewal project.

Follow up summer projects:

- The Library Advisory Board will be conducting Loussac Tours over the summer for Assembly members and Key Anchorage legislators. We need LAB and Foundation involvement
- Need to meet with the Governor's office to discussion FY 2014-15 state capital budget

Questions for the Board:

1. Do you approve the Library being a part of a facilities bond in April, 2014?
Is there a recommended amount to ask for from voters?
2. Do you have suggestions on how to determine the best path to take?
Focus group? Who should be asked to participate?

Recommendation: Rescind the Interlibrary Loan postage re-coup fee
(\$3/filled ILL, only impacts APL cardholders)

Justification: Capital City Libraries are joining our consortium and ILLs will revert to Holds

- Each month, Juneau PL is ILL's #3 or #4 customer for borrowing from APL's collection; these requests will now be holds.
- From January 2010 (when the fee was implemented) thru May 2013, APL has taken in **\$19,971** in revenue from the postage re-coup fee.
(Breakdown: 2010=\$8,028; 2011=\$3,459; 2012=\$6,030; 2013 thru May=\$2,454)
- The revenue is not impressive and APL would be able to "give something back" to the community.
- The postage re-coup fee could be considered a deterrent to utilizing ILL services.

Note: APL revenue generating changes implemented in 2009 and 2010 were mandated by City Hall.

ILL Statistics: The History

- When the current Collection Development Coordinator began with APL in October 2007, ILL was routinely placing ILLs for items we had in our collection; that was changed and ILL was required to check the catalog and place holds.
- In September 2009, ILL ceased lending media and mass market paperbacks out of state in order to make it more accessible to APL cardholders and Alaskan libraries.
- In January 2010 the postage re-coup fee of \$3 for APL customers (filled requests only) was instituted.

All three of these bullets, together, led to the decrease of ILL statistics; *there is no one reason to point to.*

Respectfully submitted,
Laura S. Baldwin
Collection Development Coordinator
Anchorage Public Library

Goals of Q Club

- Q Club will provide a safe and welcoming gathering for LGBTQ teens and their allies. As such, the club embraces both LGBTQ and straight teens interested in participating in inclusive activities.
- Anchorage has a strong LGBTQ community. However, LGBTQ teens can be an underserved population; many LGBTQ activities in the community are not designed for youth participation. The targeted group for Q Club are teens ages 14-18.
- This club will provide a space where anonymity is protected and open communication is respected.
- Specific activities for each monthly meeting have yet to be determined, but like many of APL's teen clubs, such as the Video Club and Teen Writing Society, Q Club's activities will evolve and grow according to the needs and interests of the teens involved.

Sponsorship and partnership

- APL works with a variety of community partners to expand the library's reach through events and activities, in order to serve the broadest possible spectrum of the public.
- Q Club came about from a series of discussions between representatives from Identity Inc. and Anchorage Public Library Youth Services. Both parties expressed a desire to serve LGBTQ teens in the community.
- Identity Inc.'s mission is to provide programs supporting equality for the LGBTQ community and its allies. Anchorage Public Library's mission includes providing resources to enrich the lives and empower the future of our diverse community. These missions imply values of inclusivity and service to underrepresented populations, which include LGBTQ teens.
- Q Club has the support of SafeZone at UAA. SafeZone is a program designed to increase the UAA community's understanding and awareness of issues faced by LGBTQ and other marginalized persons. Their mentors have agreed to provide training to any interested APL staff on how to provide referrals, serve as a resource, and simply to listen regarding LGBTQ concerns.
- All ASD high schools currently have Gay/Straight Alliance clubs, led by faculty advisors and supported by ASD administration. Creating Q Club at APL will allow cross-communication between students at the different high schools and strengthen APL's relationship with ASD.

LGBTQ teens are at risk

- Providing a safe and non-judgmental environment for all teens is crucial, but LGBTQ teens have additional reasons for needing safe environments.
- A 2005 survey found that 90 percent of LGBTQ teens said they had been verbally or physically harassed in the past year due to perceived or actual appearance, gender, sexual orientation, or gender expression. A 2002 study found that nearly 80 percent of high school students report that LGBTQ students are bullied in their school.
- Homophobia can lead to suicide. LGBTQ teens are four times more likely to attempt suicide and account for one-third of successful suicides. Being LGBTQ is not, in and of itself, the reason why kids contemplate suicide—homophobia is the culprit.
- LGBTQ teens today are coming out at younger and younger ages. Three decades ago, most gays and lesbians came out during their twenties; now the average age is sixteen. LGBTQ youth need activities and groups in their communities that are age-appropriate.

Summary

- Q Club addresses a community-wide need to serve a marginalized group of youth in a safe setting. APL is committed to serving the community, and our efforts to create Q Club are already being lauded by LGBTQ youth who have learned about the group.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
May 15, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|---|
| <input type="checkbox"/> Sharon Clawson | <input checked="" type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske | <input type="checkbox"/> David Levy, Chair |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Person(s) to be Heard

4. Mission Moment

5. Consent Agenda

a) May 15, 2013 Agenda

b) April 17, 2013 Meeting Minutes

6. Discussion/Action Items

a) Loussac Renewal Update

b) Library Tours for Assembly Members

c) Meeting Room Rates

d) Teen Underground

e) Advocacy Committee

f) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for June 19, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
April 17, 2013
5:30 p.m.

1. Call to Order

- Gretchen Fauske, Chair, called the meeting to order at 5:35 p.m.

2. Roll Call

- Board Members:

[P] Sharon Clawson

[P] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[P] Nancy Groszek, Vice Chair

[P] Gretchen Fauske, Chair

[P] David Levy

[P] Melody Fritsch, Teen Liaison (Non-voting)

[P] Tanya Taylor

[P] Elizabeth Giardina

[P] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson, Nancy Tileson
- Guest(s): None
- Persons to be Heard: Nancy Tileson, Technology Plan

3. Persons to be Heard

- Nancy Tileson, Technical Services Coordinator, gave an overview of the Technology Plan. Library staff, the Municipality of Anchorage IT Department, and Carson Block Consulting created the plan over a nine month period. It describes where we are now and the steps that need to be taken to get us where we want to be. Goals are to replace equipment that needs to be replaced, get to industry standard, and then create a virtual library.

4. Mission Moment

- None

5. Consent Agenda

a) April 17, 2013 Agenda

- Approved unanimously

b) February 20, 2013 Meeting Minutes

- Approved unanimously

c) March 20, 2013 Meeting Minutes

- Approved unanimously

6. Discussion/Action Items

a) Elections

- David Levy was unanimously elected as Chair.
- Nancy Groszek was unanimously elected as Vice Chair.
- Fayedra Cole was unanimously elected as Secretary.
- Terms begin in May.

b) Loussac Renewal Update

- City requested \$50.4 million for Project 80s and got \$34 million.
- Anchorage Public Library is receiving \$0 of the \$34 million.
- Back to the drawing board with a focus on the entrance.
- Staff and public want a safer book drop to address the health and safety issues of patron accidents and staff workman's compensation claims.
- David Levy made a motion that the Library Advisory Board write a letter to Mayor Dan Sullivan requesting Phase 1 of the Library Renovation be fully funded at \$8 million.
- Discussion: The letter should also be sent CC to the Assembly. Possibility of hand delivering it to the mayor. Gretchen Fauske and David Levy to draft the letter and send it to the rest of the Library Advisory Board.
- Nancy Groszek called the question.
- The motion passed with Sharon Clawson abstaining, Elizabeth Giardina voting no, and the rest of the board voting yes.

c) Technology Plan (Voted Needed)

- Nancy Groszek made a motion to approve the Anchorage Public Library Technology Plan. David Levy seconded. The motion passed unanimously.

d) 2013 APL Priorities

- Courier costs are \$500-600/month to rent vehicle, have been doing in house last three months, 40-50 crates between branches.
- Room Booking Software in the works in an effort to have the public do more things for themselves.
- Catalog Enhancement would make things more accessible.
- Wilda Marston Theater is a huge project, sound quality and microphones are not very good, will cost about \$50K, Rasmuson may be a possibility.
- Weeding/Prep for Automated Material Handling is ongoing.
- Strategic Plan has been on hold until the library is at full staff, self-checks are at their end of life.

e) Teen Underground

- 4/24 is National Youth Service Day, youth volunteers will be weeding the youth collection.
- Alaska Youth for Environmental Action (AYEA) will hold a Recycled Art Show on 4/25.
- Teen Open Mic Night on 5/2.

f) Advocacy Committee

- None

g) Director's Report

- The Adult Services Coordinator, Muldoon Children's Librarian, and Teen Librarian positions were filled. Four positions are left to be filled, most needed being the Systems Librarian position.

7. Comments/Discussion

- Sharon Clawson mentioned that she did not see any press for the request for Phase 1 of the renovation.

8. Potential Agenda Items for May 15, 2013 Meeting

- None

9. Adjournment

- Gretchen Fauske, Chair, adjourned the meeting at 6:57 p.m.

Recorded by Fayedra Cole, Secretary

LIBRARY DIRECTOR'S REPORT MAY, 2013

Loussac Legislative request:

- At the last LAB meeting, LAB members voted to send a letter to the Mayor about our legislative request. After we reviewed the situation, the Board President and Director decided that it was not necessary. Instead, the Board Chairs (Friends, Foundation and LAB) will be meeting with the Mayor in order to determine next steps.
- We received \$40K of legislative dollars for each Muldoon and Chugiak-Eagle River Branch Libraries to be spent on materials and other branch needs.

Staffing

- We currently are down to three open positions: Branch Coordinator, Reference Librarian and the Systems Librarian position. The latter is the position that is the hardest to fill and we have offered it to two people and been turned down. It is a critical position, due to the need for a technology librarian.

Branches

- Chugiak-Eagle River (CE) has been without a full time children's librarian for almost a year, due to potential budget cuts. Even with that, they hosted 12 children's program... a great staff effort by CE staff as well as visiting librarians. The current System's Librarian has been wearing two hats the last 5 months: CE Children's Library and Systems Librarian.
- Muldoon: We have a new Children's Librarian, Lacey Hemming, who is visiting schools as well as hosting school visits. She also took the initiative and applied for a Target grant. The Rotary gave \$1500 for ebook devices, so that staff can use the devices to teach the public how to use our downloadable materials. This is a pilot project that might be taken to other locations.
- MV partnered with the Anchorage Community Land Trust for people to register for plots in the community gardens.

Community Relations/Foundation/Friends

- Volunteer Coordinator Toni McPherson nominated eight high school ACE volunteers, challenged students in the AFD job skills training for a volunteer award. These young adults have been cleaning Loussac all through the school year.
- Live @ the Library, our summer Thursday concerts, are being arranged by a trusted volunteer. This year we are trying to bring in a younger crowd, including food wagons. This is a very popular noon time series.
- KSKA aired piece on OWL and Live Homework Help, with an excellent interview w/Toni McPherson our PR staff person.
- Two staff attended the Foraker Group's 2-day Leadership Summit.
- Foundation is preparing for a board recruitment effort this summer.
- AK Teen Media Institute did a video on the Loussac Master Plan session:
<http://vimeo.com/64918221>
- Beyond The Stacks event garnered over \$50K, almost double from the previous year. What was really special was the unexpected \$11K that will be spent on early literacy items/furniture for the library

Youth Services

Through the afterschool programs that Vista staffer Candace Blas has developed at Teen Underground of the Loussac Library, many teens that would otherwise not have a place to socialize are able to find a place at the library where they are accepted and encouraged. Here is a quote from a mother, thanking Candace for her impact on her kids:

"Sarah has not truly had a group of 'friends' ever before, until now, thanks to the writing group specifically, but more macroscopically, thanks to the Teen Underground events and the opportunity of volunteering at the library. I want to say thank you from the bottom of my heart, to you, Candace, for

helping to be a major positive influence on my emerging young lady (SARAH)! Life can be so rough on kids these days, it warms my heart to know there are caring people out there like you and Abby and Gus and all the other volunteers.”

- Candace Blas partnered with the Alaska Association of Student Government (AASG) to present a teen made film premier about suicide prevention to a nearly full house in the theatre.
- A partnered event with the People Mover generated 60 poster contest entries. One winner from each age category will have their artwork incorporated into a poster promoting the Summer Reading Celebration and “Kids Ride Free on Thursdays.” Posters will be displayed in the libraries and in the buses.
- One STEM program was led by Linda Klein, which featured The Shark Riddle, a documentary film for kids. Wildlife filmmakers, Laura and Robert Sams, also sang and presented riddles while sharing information about sharks. An enthusiastic crowd of 180 especially enjoyed the life size inflatable shark.
- This month’s mentoring workshop (19 attendees) focused on having difficult conversations with teens. Thomas Azzarella was joined by a presenter from Alaska Youth Advocates which serves high risk teens in the downtown bus station.
- Linda Klein explored diversity in celebration of El Dia de los through two books about potters who expressed themselves in clay, followed by a clay activity.
- Sue Sommers led a group of 10 teens who volunteered to help us prepare materials for the Summer Reading Celebration at Global Youth Service Day.
- APL had a booth at Kids Day which was attended by over 350 who enjoyed a craft and received information about the Summer Reading Celebration. Mary-Kate Fowee and Lacey Hemming assisted Loussac staff in supporting this outreach effort.
- New Teen Librarian, Jim Curran, jumped right into the thick of things in YS.
- The TU “Last Thursday” event featured recycled art created by teens from Alaska Youth for Environmental Action. The event brought in 25 attendees.
- We met with Rotary and requested additional dollars to continue work with AK Teen Media Institute
- Vista summer volunteers will be placed in multiple branches this summer to work with kids.

OWL Update

- We have distributed all lap tops and desk tops to all of the branches
- Muldoon hosted it’s first conference, . US FDA on the Food Safety and Modernization Act.
- We held a staff webinair, with staff from UAA
- We are currently starting to think of how to use the CCTV for videoconferencing
- There are additional funds available and we have requested additional desktops and printers

Community Involvement

- Muldoon Branch Manager is on the Northeast Community Center board
- Clare and Toni attended the Foraker Group’s 2-day Leadership Summit.
- Four staff attended a community forum on Let’s Talk Anchorage, whose purpose is to create opportunities for civic dialogue
- Development Director has been participating in AEDC’s Live. Work. Play. planning committee.
- MV librarians are on the street fair committee.

Adult Services

- New Adult Services Coordinator started April 1st
- Planned events for June Adult Summer Reading Program
- Hired Reference/Programming Librarian

ANCHORAGE PUBLIC LIBRARY PERFORMANCE, VALUE, RESULTS – 2013

Mission

Anchorage Public Library provides resources to enrich the lives and empower the future of our diverse community, while preserving the past for generations to come.

Core Services

- Education: foundational and self-directed
- Information: materials, research assistance, and instruction
- Technology: computing access and services

Accomplishment Goals: Increased Use of Library Services and Programs

While these measurements do not assess everything we do, each measure does provide a library snapshot and does a better job at capturing some of the use of our facilities and products we offer to the public to use.

TECHNOLOGY: COMPUTING ACCESS AND SERVICES

We have completed a new technology plan and will now spend the next 3 years working to improve our technology based on creating a better customer experience. We are increasing the numbers of computers at each location and will be adding computer classes. We will also be utilizing ebook devices to teach the public about this technology

- Improved technology will lead to:
 - Increased use of computers and laptops (computer logons)
 - Increased attendance at computer classes and programs aimed at teaching public about technology, including the use of ebook devices

INCREASE LIBRARY USE BY YOUTH

As a partner in United Way's "90% by 2020" community initiative, our goals include increased library use by children and parents through program attendance and circulation of more materials. By using a library, children increase their reading abilities, improve their social and creative skills, and are better able to be prepared to succeed at kindergarten.

- Increase attendance at youth education programs
- Increase the number of juvenile cards by 5%

TRANSFORM THE LIBRARY INTO A DYNAMIC COMMUNITY CENTER FOR LEARNING AND DISCOVERY

Improve civic engagement, cultural enrichment, economic advancement, and enhance the quality of life for all Anchorage residents through provision of life-long educational services including library materials, online resources, and programs/events.

- More people coming to our libraries, using our materials and attending our programs
- Increased library visits

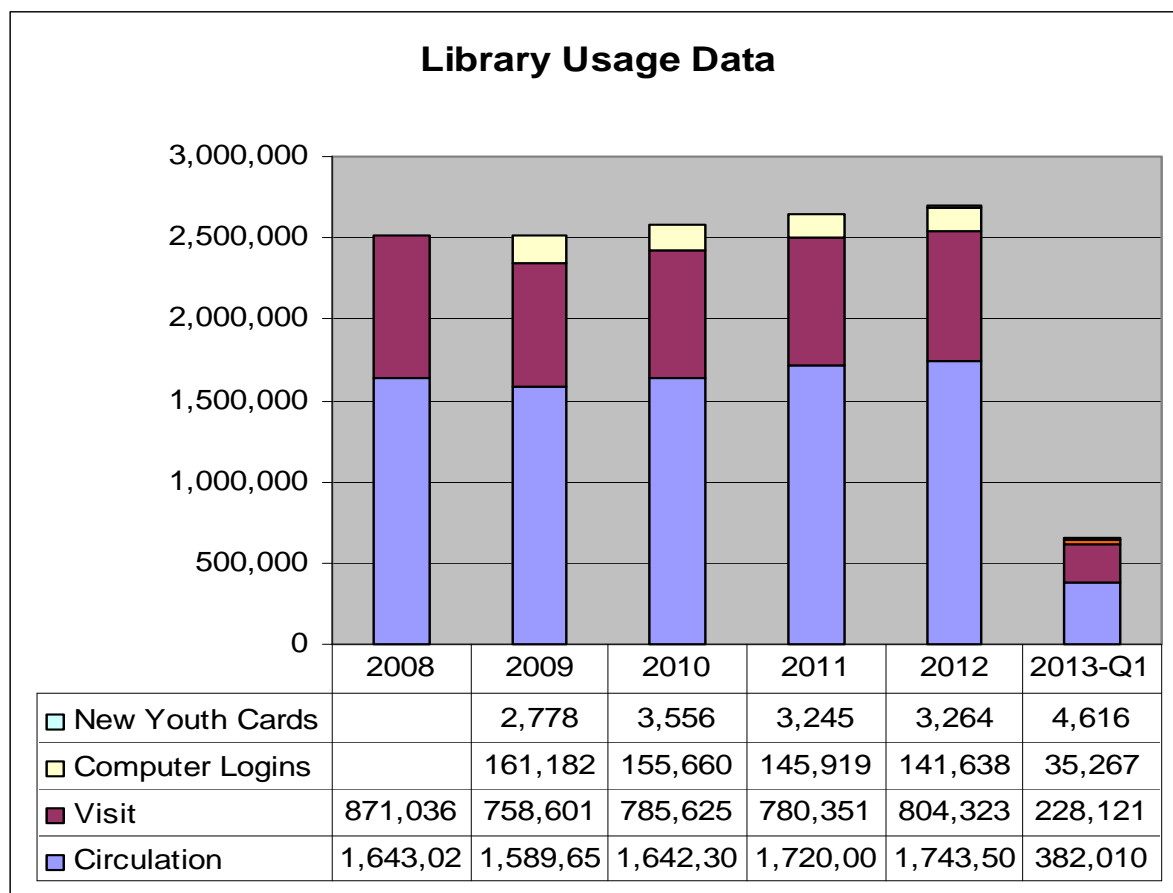
Performance Measures

We have condensed the Library PVR's to just five:

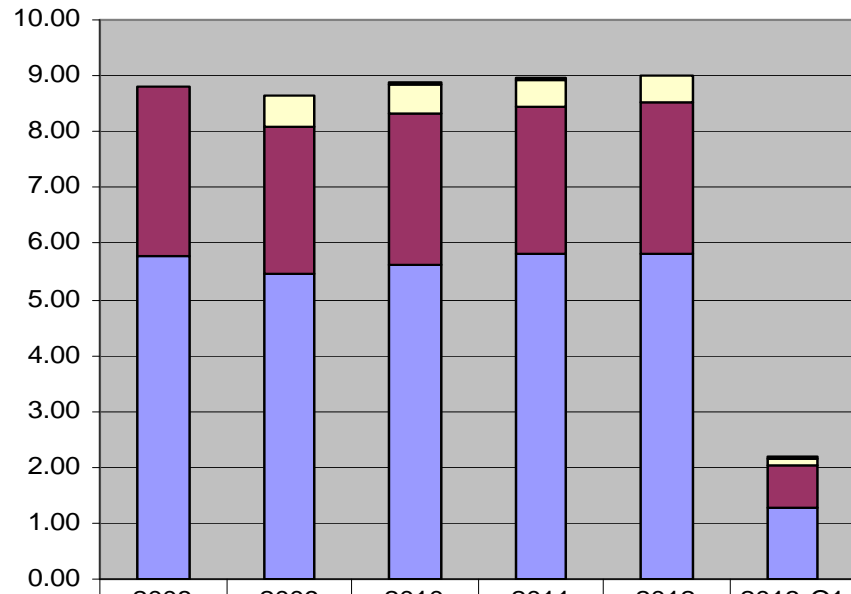
1. Increase Circulation and Circulation per capita
2. Increase Visits and Visits per capita
3. Increase Youth library cards by 5%
4. Increase Program Attendance and Programs by Age Group
5. Increase Computer Logins and Logins per capita

Deviations of trends:

1. These closures negatively impacted the rate of usage and circulation of materials
 - 2009—All Library hours reduced to meet the mandatory furlough
 - 2009—Chugiak-Eagle River Neighborhood Library closed for relocation
 - 2010—Mountain View Neighborhood Library reopened Q4
 - 2010—Samson Dimond Neighborhood Library closed December
2. Youth Library Cards: It is now easier for children to get a library card without a parent's signature. This will have a dramatic effect, as seen just in the first quarter.
3. In late 2012, we started to capture visits of the whole library, including all of our meeting rooms. We have not been capturing the whole building usage. Beginning in 2013, there will be an increase in visits.



Library Usage Per Capita



| | | | | | | |
|--|------|------|------|------|------|------|
| ■ New Youth Cards per Capita | | 0.01 | 0.01 | 0.01 | 0.01 | 0.02 |
| ■ Computer Logins per Capita | | 0.55 | 0.53 | 0.49 | 0.47 | 0.12 |
| ■ Visit per Capita | 3.06 | 2.61 | 2.69 | 2.63 | 2.69 | 0.76 |
| ■ Circulation per Capita | 5.77 | 5.47 | 5.63 | 5.81 | 5.83 | 1.28 |

2013 Room Rental Rates

| | |
|----------------------|---------------------------|
| AC-Assembly Chambers | MTV-Mountain View Rm |
| WM-Wilda Marsten | CE-Chugiak Eagle River Rm |
| PC-Public Conference | MD-Muldoon YS room |
| AS-Ann Stevens Room | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
April 17, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input type="checkbox"/> Sharon Clawson | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske, Chair | <input type="checkbox"/> David Levy |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Persons to be Heard

4. Mission Moment

5. Consent Agenda

- a) April 17, 2013 Agenda
- b) February 20, 2013 Meeting Minutes
- c) March 20, 2013 Meeting Minutes

6. Discussion/Action Items

- a) Elections
- b) Loussac Renewal Update
- c) Technology Plan (Vote Needed)
- d) 2013 APL Priorities
- e) Teen Underground
- f) Advocacy Committee
- g) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for May 15, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
February 20, 2013
5:30 p.m.

1. Call to Order

- Gretchen Fauske, Chair, called the meeting to order at 6:04 p.m.

2. Roll Call

- Board Members:

[P] Sharon Clawson

[A] Joy Green-Armstrong

[P] Fayedra Cole, Secretary

[E] Nancy Groszek, Vice Chair

[P] Gretchen Fauske, Chair

[P] David Levy

[P] Melody Fritsch, Teen Liaison (Non-voting)

[E] Tanya Taylor

[P] Elizabeth Giardina

[E] Jim Yeargan

(P=Present, E=Excused, A=Absent)

Quorum: Yes

- Staff Present: Mary Jo Torgeson
- Guest(s): Shannon Jones, Friends of the Library
- Persons to be Heard: Shannon Jones, Friends of the Library

3. Persons to be Heard

- Shannon Jones with Friends of the Library shared information about the Beyond the Stacks dinner to be held at the Hilton at 6pm on 4/19/13. She encouraged all present to look for corporate sponsors and individuals to attend. \$60/ticket or \$100/two tickets. Contact information: shannonrj@gci.net, cell: (713) 876-5050, home: 929-1682

4. Mission Moment

- Visit 4th floor and new media areas – Mary Jo Torgeson discussed the possible options for the 4th floor now that it is empty of media items. It was recently used for a paper airplane program put on by the children's area. It could be used for computer classes, an innovation lab, etc.

5. Consent Agenda

a) February 20, 2013 Agenda

- Approved unanimously

b) January 16, 2013 Meeting Minutes

- Approved unanimously

6. Discussion/Action Items

a) Elections

- Postponed until March, new terms starting in April

b) Strategic Plan/Annual Report

- Topics to share: library's accomplishments, challenges, and impacts on the community
- Written and oral reports (workshop)
- Possibility of tying in with the chair's term (reports at end of term)

- “State of the Library”
- c) Teen Underground
 - They will have a booth at the Reading Rendezvous in May which may include activities like archery and a balloon toss.
 - The Task Force has been sending out letters to request funds for Teen Underground.
 - The rules for the library were narrowed down to five and re-worded to be more teen-friendly. They will be posted in Teen Underground.
- d) Advocacy Committee
 - The Anchorage caucus will be 9:30am-1pm on Saturday, February 23 in the downstairs area of the library. People will be able to give a 3 minute pitch. The Foundation will host coffee and donuts and there will be talk of the renovation.
- e) Director's Reports
 - The Open House will be on Monday, March 18 5:30-7pm. Bruce Mau Design will be running it.
 - Excited for new faces due to some open positions, a resignation, and a retirement.
- 7. Comments/Discussion
 - None
- 8. Potential Agenda Items for March 20, 2013 Meeting
 - Nominations/Elections
 - Beyond the Stacks table
- 9. Adjournment
 - Gretchen Fauske, Chair, adjourned the meeting at 7:28 p.m.

Recorded by Fayedra Cole, Secretary

Municipality of Anchorage
Library Advisory Board Minutes
March 20, 2013

Meeting was called to order by Chair Gretchen Fauske at 5:30 pm.

Present: Sharon Clawson, Gretchen Fauske, Melody Fritsch, Elizabeth Giardina, Nancy Groszek, David Levy, Tanya Taylor; Mary Jo Torgeson, Director, Terrie Weckerle, Staff.

Excused: Fayedra Cole, Jim Yeargan;

Absent: Joy Green-Armstrong

Guests: Shannon Grant of Friends of the Library, and one UAA student observer

Persons to be Heard: Friends of Library representative, Shannon Grant, provided update on upcoming Beyond the Stacks fundraising event, April 19.

Mission Moment: Terrie Weckerle of the Ready to Read Resource Center described how the Center promotes early literacy in 0 to 3 year olds, using grant monies to furnish reading resource kits and training parents in the awareness and importance of early literacy.

Consent Agenda was moved by Dave Levy, seconded by Nancy Groszek, and passed unanimously.

Election Nominations: Fayedra Cole was nominated for Secretary; Nancy Groszek nominated for Vice President; David Levy nominated for Chair. Gretchen Fauske notified the Board of her intention to not be reappointed to the LAB when her term expires.

Beyond the Stacks: David Levy moved that our LAB purchase a table for us; Nancy Groszek seconded, and it passed unanimously. Nancy agreed to organize the purchase of said table.

Teen Underground: Melody Fritsch reported on the success of the Anti-Valentine's Day event.

Advocacy Committee: Mary Jo Torgeson reported that Library advocacy for the Loussac Renovation Project needs to focus on particular legislators, such as Rep. Mia Costello, Rep. Lindsay Holmes, and Sen. Kevin Meyer in the immediate days ahead.

Director's Report: The corrected and revised printed report for March was provided. In addition, Ms. Torgeson agreed to provide a spread sheet on costs for the Loussac renovation project, and she announced that the Loussac staffing team won the Team Employees Award from the Muni for their herculean accomplishments in moving resources to improve staff efficiency and user access. Ms. Torgeson shared updated

library user statistics for 2012; there has been an increase in programming and youth program attendance. Compared to Washington and Montana, Alaska's per capita use of libraries is lower – this is probably due to barriers like language and geological distances. Volunteer work gives APL the equivalent of four full time positions.

LIBRARY DIRECTOR'S REPORT APRIL, 2013

Loussac Legislative request

- Thanks to the LAB, Foundation and Friend members who made calls to House and Senate Finance Committee members. As of Friday, April 12, SB18 is still in the House Finance Committee. Because we do not know the legislative funding level, the Loussac renovation has been put on hold until city direction is clear.

Staffing

- Positions filled include: Rayette Sterling, Adult Services Coordinator; Lacey Hemming, Children's Librarian at Muldoon; Jim Curran, Teen Librarian. Positions to be finalized; Librarian 2 Supervisor; Interviews to be completed: Payroll Assistant, Systems Librarian, Librarian 1 Reference. In addition, we have several open Library Assistant positions.

OWL

- As of April 16, all of our branches will have new lap tops for the public to use. Through this federal Broadband stimulus grant, we will receive a total of 39 laptops and 12 desk tops. The value of the machines is approximately \$55K. These new laptops will allow: more people to have access to computers; and more flexibility on the length of time customers can use the computers.
- We are requesting additional OWL dollars from the State Library to replace old desktops, 7 printers, 5 scanners, a projector/screen, and possible wiring for a computer lab on the 4th Floor.

Branches

- Mountain View Library had over 11,000 visitors to the library in March! While the first time 10,000 visitors for a month was in October 2012, every month in 2013 so far has 5 digit visitor statistics. This is a huge testament to growing popularity in the community of the unique services offered in MV through computers, materials, & community room use
- Through our partnership with the Food Bank of Alaska, 806 meals were served to hungry youth at MV. This has consistently drawn kids to the library and to programming, and our numbers are steadily growing. It is not unusual for us to have 100+, even as high as 120 meals per meal service now.
- Materials circulation at Eagle River increased by 38% between 2011 and 2012. Heavy weeding has helped to increase circulation increases.
- Branch staff has continued to help one another with branch coverage, which continues to be essential until all of our position have been filled.
- The Rotary has just approved Muldoon's E-reader grant. We will be testing prov

Community Relations

- Loussac Plan: Workshop on 3/18, great media coverage. Full report posted at: www.LoussacFuture.org Next step: secure current legislative request for entrance renovation.
- Staff has had recent columns in newspapers and Town Square 49: Live Homework Help, Online With Libraries program and Ready to Read Resource Center.
- APL Facebook page: 3340 fans and page is regularly seen by 4,000 people/week.
- Beyond the Stacks fundraiser for FOL: 4/19, 6-9pm at the Hilton
- Library and Library Foundation sponsored TEDxAnchorage at Loussac on 3/30—250 attended in person and another 200+ watched the live stream.

- Clare is helping boards form a joint board enrichment committee for recruitment, training and board development.

Youth Services, Loussac

- Terrie Weckerle, Ready to Read Resource Center, presented two sessions at the Alaska Library Association Conference in Valdez. VISTA Volunteer, Candace Blas, also attended the conference.
- A partnered event with the Imagination Library brought in nearly 500 who enjoyed a storytime and a live owl presentation by Bird TLC.
- Two STEM programs were led by Linda Klein: Get to Know Bears(44) and Author Carolyn Arnold's Polar Bears, Worms, Zebras's and More (13)
- This month's mentoring workshop (19) focused on using positive communication with teens.
- Weekly school age events for the 2013 Summer Reading Celebration "Dig into Reading" are planned and feature a circus act, magician, musicians, puppeteers, fossil and dinosaur science activities and Newbery winning author Linda Sue Park. School visits to promote SRC to a selection of the Title One schools are being scheduled for late April.
- A team from the ATMI Video Club prepared a video for a contest to promote the teen Summer Reading celebration "Beneath the Surface." They won for the state and the team will receive a cash award, as will APL.
- Vista Staff member Candace Blas assisted Bill Fowler in adding metal strips to the aluminum frames to create a display space in TU. The first monthly "Last Thursday" event featured an art display of West High student's photographs. Candace was interviewed on KTUU news. She lined up musicians and refreshments which were enjoyed by 50.

Collection Development

- Prepared and submitted FY 2014 800# ILL & Backup Services grant

APL 2013 Priorities
Updated March 19, 2013

PRIORITY ONE

| Rank | Project/Item | Lead Staff | Cost | Fund Source | Timeline/Status |
|------|--|--------------------|------------------------------------|---|--|
| 1Q | Courier contract | Tanya | ? | Ops. budget | Working on final contract wording before it goes out to bid. |
| 1-2Q | Loussac Phase I funding | Mary Jo/Clare | \$14M | State & new grants | Legislature: mid-April, Gov: mid-May |
| 2Q | Improved copiers/scanners for staff and public | Tanya | ? | Ops. budget | Xerox contract expires in May |
| 2Q | Room booking software | Clare | \$13K + \$2200/yr | Friends 2012 | EventPro contract up in May; Clare has IT request ready to go. |
| 2-3Q | Tech Plan | Mary Jo/Task Force | TBA | New grants, state | Finish plan by 2Q; develop next steps (task force) |
| 2Q | Catalog Enhancement | Nancy T/Erik | \$16K | MOA Extra | Waiting on Consortium for next steps. |
| 2Q | WMT A/V upgrade | Mary Jo/ELT | | New grants | Band aids for now, form committee to assess need and determine next steps. |
| 2-3Q | Early Literacy Lab/Early Lit Stations | Sherri/Clare | \$60K-pd | Target, Wells Fargo | Projected opening: Aug. 2013. \$41K secured; Target grant for AWE submitted 2/28 |
| 2Q | Broadband/switches | Mary Jo | \$15K + \$4k/yr | MOA Extra | Jenny got quote to Mary Jo for switches? |
| 2Q | PVR/Dashboard/balanced scorecard | ELT | n/a | n/a | Long-term |
| 2-3Q | OWL | Jane/Sherri/Toni | pd | State Library | Procedures by April, programs by Aug. |
| 3Q | Contract negotiations (Baker & Taylor, etc) | Laura/Nancy | n/a | Ops. budget | |
| 2-3Q | SIRSI migration/Juneau | Nancy | n/a | n/a | Work groups begin in April. |
| 2013 | Increased 2013 fees (OCLC, consortium) | | \$62k Consort. \$8K + 5% ann. OCLC | 1 st Qtr revision or MOA extra | Waiting on 1 st qtr budget revision. |
| 2013 | Weeding/Prep for AMH | Laura & selectors | n/a | n/a | ongoing |

PRIORITY TWO

| Rank | Project/Item | Lead Staff | Cost | Fund Source | Timeline/Status |
|------|---|---------------------|------|-------------|--|
| | Makerspace/Innovation Lab | Clare/VISTA | | | Planning in 1 st Qtr; open in fall? |
| | Staff Asses./ 2013 staff plan | ELT | PD | Hanisch | Long-term |
| | SAP/Kronos | ELT/City Hall/Tanya | n/a | n/a | Work on it as needed |
| | Collection numbers (turn-over relative to use) | Dean/Laura | n/a | n/a | |
| | Revitalize PR committee (programs and services) | Toni | n/a | n/a | In process |

| | | | | | |
|--|----------------------------|---------------|-----|--------------------|------------------------------------|
| | Determine training needs | TBA | ? | ? | |
| | 2014 MOA budget outreach | Clare | n/a | Foundation | June-Dec. |
| | MV Sign | Elizabeth | ? | State | Working with Jim from Public Works |
| | GR Sign | Denise | 6K | State request 2013 | Find out in April |
| | Improved contract mgmt. | Tanya/Mary Jo | n/a | n/a | |
| | AK Ref move to circulation | | | | |
| | Finish reference weeding | | | | |

PRIORITY THREE

| Rank | Project/Item | Lead Staff | Cost | Fund Source | Timeline/Status |
|------|--|---------------|-------|-------------|---|
| | Device petting zoo | Branches | ?? | Rotary | 2 nd qtr. 2013 |
| | Grab and Go Collection | Laura/Mary Jo | \$10K | FOL 2013 | |
| | Strategic plan | Mary Jo | | | Use this document as strategic plan for now, review in June |
| 3Q | APL website clean-up/web site criteria | Task Force | | | Reconvening in January |
| | Patron self registration | Nancy T/Erik | | | |

PRIORITY FOUR

| Rank | Project/Item | Lead Staff | Cost | Fund Source | Timeline/Status |
|------|--------------------------------|------------|------|-------------|-----------------|
| | Improve PR & signage | Clare/Toni | | | 3rd Qtr |
| | Biography project | Nancy | | | By end of May |
| | Self checks/automated handling | | | | |
| 3Q | Staff Day | | | | Mid-August |
| | | | | | |

2013-2015 Funding Priorities:

- Loussac Renovation
- Long-term plan for getting materials budget to national standard
- Technology improvements (broadband, enhanced catalog, room booking software, computer refresh)
- Increased programs for youth and adults
- Staff positions TBA by 2012 staffing assessment

2016+ Funding Priorities:

- Additional neighborhood libraries/stand alone location for Muldoon

Anchorage Public Library
Funds for Special Projects/Non-Operating Budget
As of Dec. 11, 2012

Needs to be updated:

| Fund Source | Original Amount | Status | Timeline | Amount as of 4/1/13 |
|--------------------|------------------------|---------------------------------|--------------------------|----------------------------|
| Hanisch #1 | \$176K | \$? Remaining 12/12 | | |
| Hanisch #2 | \$346K | Pending Assembly approval | No deadline for spending | |
| State 2012 | \$131K | Pending | Spend by 2018 | |
| State 2013 | \$220K | Requested | Spend by 2019 | |
| FOL 2012 | \$20K | In-hand, materials | 2013 | |
| FOL 2012 | \$30K | Pledged, purpose TBD | 2013 | ~\$25K |
| FOL 2013 | \$85K | Requested | 2013 | |
| MOA 2013 | \$100K | Pending, Materials | 2013 | |
| MOA 2013 | \$100K | Technology/materials | 2013 | |
| Rasmuson | | Will prepare request soon | | |
| MV grant | | Tanya is researching | Old grant | |
| MOA 2012 Ops. | \$20K | Waiting for Pmt. Net. Reconcil. | | |

Proposal for \$200K extra from Assembly:

\$140K for materials
 \$16K enhanced catalog
 \$7400 Consortium fees
 \$9000 OCLC fees
 \$12,600 room booking software
 \$3600 for 2013 broadband fees
 \$11,400K, grab and go displays

Anchorage Public Library Technology Plan

Executive Summary



Introduction

As public libraries transition from a primary focus on print materials to embracing digital collections, virtual services, and expanding our role as active centers for community engagement, the importance of technology within the library increases. Library technology includes public computers and Internet access, but has expanded in reaction to the ever-changing information landscape. Teaching the public how to use current technology applications, devices and information delivery is also necessary. The Library depends on advances in technology to improve the efficiency of its operations and service to the public.

The Anchorage Public Library is currently crippled by outdated equipment and infrastructure, a lack of funding, and a lack of clear priorities for future technology improvements. The Library has made improving technology one of its two main priorities (along with education) over the next two years and created the Technology Plan to provide a roadmap as we prioritize funding and workloads.

The plan was created over a nine month period by Library staff, the Municipality of Anchorage IT Department and Carson Block Consulting. It begins by addressing the most urgent needs, such as increasing the speed and performance of our Internet connectivity and upgrading hardware. The long-term goal is to move APL to a level where technology is fully integrated with the library's public service mission, and where the library is pro-active in identifying new services to meet public demand. The plan will guide all technology decisions from now through the end of 2016. The plan will be updated and evaluated annually in order to stay relevant in the ever-changing world of technology.

Detailed Goals & Objectives of the APL Tech Plan

STAGE ONE: Meet immediate needs and update systems.

Goal 1: Create and sustain a scalable wired and wireless network infrastructure to serve the Internet access needs of library patrons and staff into the future.

Robust Internet Connectivity (both wired and wireless) is critical to the mission of the library and is a top priority among patrons and staff. APL will create a deliberate strategy to grow and sustain a scalable wired and wireless network infrastructure to serve the Internet access needs of library patrons and staff into the future.

Objectives:

- Continue to improve Internet Bandwidth as well as wired and wireless networks as an ongoing effort.
- Define and deploy useful measures of library network.
- Improve user satisfaction with the speed and performance of the library's wired network.

Goal 2: Provide and maintain powerful and easy-to-use computing resources for patrons and staff.

Extinguish "fires" and meet urgent needs to provide and maintain powerful and easy-to-use computing resources for patrons and staff.

Objectives, Overall:

- Fill Systems Librarian position.
- Improve the public catalog and mobile access.
- Evaluate and improve self-service options for patrons.

- Create a technology replacement schedule and budget.
- Upgrade technology in meeting rooms.
- Tech clean-up/wire management on staff and patron PCs
- Online reservations for library facilities.

Objectives, Public Computers:

- Firm up support for Teen Underground technology.
- Improve a) functionality of public workstations and b) software.
- Review and improve print, copy and fax services at all library locations.
- Determine and deploy a strategy for dedicated-use computers (e.g. media download & media creation stations, noisy vs. quiet use)
- Measure user satisfaction and respond to suggestions.
- Develop a community-driven space for tech. education/exploration.

Objectives, Staff Computers:

- Design and deploy improvements to staff workstations, printing and scanning.
- Examine and improve cash workflows at circ. desks.
- Investigate ways to free staff from physical desks and use mobile or handheld devices in delivering services throughout the library.
- Identify urgent staff training needs and training opportunities.

STAGE TWO: Build capacity among APL technology systems and staff.

Goal 1: De-centralize technology management, empowering trained staff to address IT issues alongside MOA IT.

For the Anchorage Public Library to thrive technologically, it must transform into an organization that is agile enough to anticipate change, and be equipped to make educated decisions in an ever-changing and uncertain future. This begins with an organizational shift from dependency on MOA IT for every issue, to a tech-educated staff capable of addressing IT issues on the fly, as well as being full participants in the tech planning process. APL will transform its understanding, mastery and management of its technological needs.

Objectives:

- Work with MOA IT to gain and document a better understanding of MOA processes and service levels; determine which technology needs fall outside of MOA IT and how to make those needs sustainable.
- Form a cross-departmental, cross-functional team to manage and implement tech plan and increase general tech knowledge of staff.
- Review current use of eRate and determine suitability to expand.

Goal 2: The library will further develop its online presence with a “virtual branch library.”

Once the library has achieved the essential technology mastery and maturity, it will transform the library website to a next-generation “virtual branch library.” The trends are clear: powerful electronic library services are essential in the information age, and those services are increasingly being demanded in multiple formats, including desktop computers, laptops, tablets, mobile phones, and other devices.

Given the geography and population density of the Anchorage bowl, the investment of time and other resources required by a “virtual branch library” may be one of the most strategic efforts the library can take in the near future. However, it is essential for the library to be fully prepared to take on the full and complete challenge of this goal.

Objectives:

- Determine what a “virtual branch library” might look like and identify and assess current web services.
- Perform surveys and focus groups to determine current patron and staff satisfaction of website, and test ideas for future services to offer.
- Document website needs expressed by patrons.

STAGE THREE: Full integration of technology into Anchorage Public Library’s mission.

Goal 1: APL will shift from a reactive to a proactive approach to technology management and implementation.

All previous goals in the technology plan lead to this one – a new state for Anchorage Public Library where technology is fully integrated with the library’s public service mission, and where the library is pro-active in identifying new services to meet public demand.

Once the goals in stages one and two are met as part of this current technology plan, the library will conduct another technology planning process as new needs, opportunities, and possibilities emerge. When the time comes for this stage, the library will have a track record of technology successes, will have established and practiced integrated approaches to technology, and will also have learned lessons for challenges or productive failures along the way.

Potential Future Projects:

1. Create a comprehensive staff learning/training program.

A deliberate approach to technology-specific training available to all library staff, as well as a more strategic approach in general for how staff are supported in terms of the knowledge, training, learning and practice they need to perform their roles.

2. Explore and determine new funding strategies for technology.

In addition to funding provided in the annual operations budget, the library may want to consider and formalize other areas of possible technology funding, including partnerships, grants and other funding sources that are aligned with the library’s mission and technology plan.

3. Create a digitization strategy for the Alaska Collection.

The Alaska Collection is a gem among the library’s assets, containing links to Alaska’s past and representing the rich cultural heritage of the area. The library may wish to create a strategy and plan to digitize and share these precious resources on a worldwide scale.

4. Use Loussac’s Teen Underground as a model for teen spaces at all APL locations.

The design of Loussac’s Teen Underground is an excellent example of how library services can be powerfully designed for teen use. With the success of the Teen Underground, the library may consider offering similar spaces at all library locations.

5. Create unified data collection and reporting to inform library decisions/directions.

We live in a data-driven world, with key decisions dependent on the collection and analysis of data, including use of library resources, expenditures, trends and other areas. In many cases this data is collected electronically, and systems can be designed or purchased to perform many collection functions automatically. Possible areas of data collection include use of resources, including public computers, use of wireless systems, and detailed statistics indicating website use.

6. Consider new public service models (such as roving reference) and identify how technology can assist staff in serving patrons.

As the library considers any possible new avenues of public service, it is likely that technology will play a role in supporting staff efforts. Some technology support may be available via existing resources, while others may need to be obtained or created.

7. Consider new opportunities that have emerged since the creation of this plan.

This plan contains the library's technological aspirations as of January 2013. However, technology is a moving target, and it's likely that new opportunities will arise over the four-year term of this plan. The library will remain aware of new developments and trends and will consider new opportunities in an ongoing manner.

Other Projects on the Horizon that will Impact the Technology Plan

There are several large-scale projects that are linked to the proposed renovation of the Loussac Library. If any of these come to fruition, they are likely to impact the technology plan and the library should make appropriate adjustments to the plan to reflect these projects.

RFID

Radio Frequency Identification (RFID) is a "touchless" technology that offers greater efficiencies for processing material checkout and returns. RFID replaces barcodes and tattle tags on library items. RFID is also a powerful engine to realize the greatest benefit from self-service (i.e. self-checkout) and Automated Materials Return (AMH) systems.

Automated Materials Handling (AMH) for the Loussac Library

In conjunction with RFID is an Automated Materials Handling system. AMH systems use a system of conveyors and scanners to sort physical materials returned by patrons. The materials are sorted into approximately 3-9 bins to increase efficiency of managing the returns process.

Innovation Lab

The library is currently taking steps towards creating an "Innovations Lab." Initial actions are simple: the library plans to provide computer classes, and may pursue opportunities to partner with members of the Anchorage Community. The long-term vision is to create a community education center of Makerspace as part of the upcoming Loussac Library renovation.

Management and Evaluation of Tech Plan

This technology plan is intended to be a living document to deliberately guide relevant efforts at Anchorage Public Library over a four-year period. Each plan objective and task has been given a timeline or deadline for completion. Over the four-year period of the plan, the library will report progress to the technology consultant four times each year. The Systems Librarian position, which is tasked with overseeing the work in this plan, will be designated as the main point of contact for quarterly updates.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
February 20, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input type="checkbox"/> Sharon Clawson | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske, Chair | <input type="checkbox"/> David Levy |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Persons to be Heard – Shannon Jones, Friends of the Library - Beyond the Stacks

4. Mission Moment – Visit 4th floor and new media area

5. Consent Agenda

a) February 20, 2013 Agenda

b) January 16, 2013 Meeting Minutes

6. Discussion/Action Items

a) Elections

b) Strategic Plan/Annual Report

c) Teen Underground

d) Advocacy Committee

e) Director's Report

7. Comments/Discussion

8. Potential Agenda Items for March 20, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
January 16, 2013
5:30 p.m.

1. Call to Order

- Gretchen Fauske, Chair, called the meeting to order at 5:34 p.m.

2. Roll Call

- Board Members:
 - [E] Sharon Clawson
 - [X] Fayedra Cole, Secretary
 - [X] Gretchen Fauske, Chair
 - [X] Melody Fritsch, Teen Liaison (Non-voting)
 - [X] Elizabeth Giardina
 - [X] Joy Green-Armstrong
 - [X] Nancy Groszek, Vice Chair
 - [X] David Levy
 - [X] Tanya Taylor
 - [X] Jim Yeargan
- Quorum: Yes
- Staff Present: Mary Jo Torgeson
- Guest(s): None
- Persons to be Heard: None

3. Persons to be Heard

- None

4. Mission Moment

- Teen Underground and Children's Area

5. Consent Agenda

- a) January 16, 2013 Agenda
 - Approved unanimously
- b) November 28, 2012 Meeting Minutes
 - Approved unanimously

6. Discussion/Action Items

- a) Loussac Staff Recommendation for Phase 1 of the Renovation
 - \$10M for most immediate needs for building safety and efficiency
 - Construction would start in 2014 with Loussac staying open during renovation
 - Groszek made a motion for the Library Advisory Board to support phase 1 of construction and endorse the 2013 State Capital Request of \$8M as included in the Mayor's Anchorage Package. Motion passed: seven voting yes, one voting no (Giardina), and one not present (Clawson).
- b) Priorities and Goals
 - Discussion of annual report
 - Review/approve budget
 - Table and discuss again in February

c) Teen Underground

- Presentation by Candace, Vista Volunteer
- MacBooks available every day after school (10 total, only when staff are available)
- Film Maker Class, Tuesdays 3:30-5:30pm
- Teen Writing Society, Wednesdays 6-8pm
- Homework Help, Thursdays (and Mondays in February)
- Gaming (Xbox & PS3), Fridays 3-5pm
- Special events every month
- Teens help out in other programs (e.g. Toddler Disco)
- Teens receive leadership and service credit hours
- Renovation would result in Teen Underground six times the current size
- Programs average 10-12 participants
- Smart board available for use

d) Advocacy Committee

- Trying to get materials budget up in Loussac (\$60k) and branches (\$40k each)
- Want to send 2-3 library people to Juneau to talk to legislators, need to be sending messages (paper) weekly
- Advocacy Committee plans to meet next week
- Library software (Windows) is two versions outdated

e) Director's Reports

- Open forum at 5:30 on 2/19/13
- Focus on teaching library users self-sufficiency
- Legislative matrix – contacting legislators to support larger libraries, have supported smaller ones in recent past
- Broadband increase from 3MB to 20MB for only \$3600 more per year, need to replace switches
- 4th floor to be converted into a computer lab

7. Comments/Discussion

- None

8. Potential Agenda Items for February 20, 2013 Meeting

- Elections
- Strategic Plan/Annual Report
- Visit Media Area

9. Adjournment

- Gretchen Fauske, Chair, adjourned the meeting at 7:05 p.m.

Recorded by Fayedra Cole, Secretary

LIBRARY DIRECTOR'S REPORT FEBRUARY, 2013

Loussac Renovation Update

- Community Open House on March 18, 5:30-7
- Advocacy committee is preparing to write letters on behalf of our legislative request of \$8M to go towards the renovation. We are asking our Library Advisory Board Members to all write support letters by March 9.
- Library Director, Development Director, a representative from the Foundation and Advocacy committee will be visit Juneau to encourage the funding for our 1st phase renovation. A Fairbanks library representative will join us in meeting with legislators.

System Issues

- We are working to fill open librarian positions. We have two out nine positions filled. I have requested that staff be very selective with leave requests until April, when new staff come on board. It is taking a toll on staff to have so many open librarian positions, which are open for a variety of reasons, including the anticipated budget cuts. We are working to fill them as quickly as we can.

Branches

- Storytime programming was not working on a weekly basis at Mountain View, so they trying Storytime Plus" which is storytime plus games plus crafts plus snack. LEGO club, also a once monthly Saturday activity, got off to a roaring start with 59 participants. We had some LEGOs donated and purchased others with grant funds. We will also be purchasing more.
- At Mountain View, another new program was a partnership with faculty at Clark Middle School. A few teachers had been running a MAGIC(a card game with advanced literary and problem solving skills) that had outgrown the school's afterschool openings.
- Mountain View Librarian Elizabeth Moreau was on the prestigious Newbery committee, which selects the Newberry award winning title.
- At Muldoon, we have two librarian openings and just filled one of them, the Branch Manager. Once the Manager is in place, we will interview for a new children's librarian. Doug McAllister, Supervisory Reference Librarian, is temporarily in the position as Branch Manager.

Community Relations

- We are about to launch the new OWL (online with libraries) program. Anchorage now joins about 90 libraries across the state with new video conferencing equipment, air time and tech support.
- Loussac will host one more zombie preparedness fair this fall with the Emergency Operations Center. The regular Preparedness Fair held at Loussac found a new home and sponsor, the Anchorage Fire Department, so we'll no longer host that event.
- The book sale volunteers are preparing a small collection to donate to the new St. Paul Island library which will be built next summer. This donation will provide the core of their initial collection.
- Toni is revitalizing the Library's Facebook page to make it more interesting, informative and attractive with a goal of reaching 3000 friends by the end of February. (We have 2,900ish now).
- Anchorage Reads has been a huge success—author readings, a writing workshop and a family snowman building day at Loussac, joint program at JBER and the final author

event on Feb 16. The author has been very generous with her time and is willing to do a segment that will be broadcast on the CCTV, through the OWL program, to other libraries throughout the state.

- We've been working with Mayor's office, library foundation strategist and community supporters on outreach for our legislative request for Loussac funding.
- Americorps VISTA volunteer Paul Baker just joined the team. Paul Baker. He's here for the next year to help us launch a technology and job skills training program. His work will mainly be focused at Loussac, but will help the branches launch computer classes too. A long-term goal of his program is to create an innovation lab or makerspace at Loussac.
- Volunteer figures: more than 600 volunteers worked 6215 hours in 2012. Of those 158 of those were first time volunteers; 168 had worked 5+ times; 314, 10+ times; 102, 25+. This is the equivalent of 3 full time employees.
- Friends and Foundation boards had a joint meeting facilitated by Foraker Group (Jan. 11) to further their collaboration efforts.
- Promoted Pick Click Give—the Library Foundation is an option and we are also part of a coalition of groups who support youth. We have radio ads and shared publications for web and in libraries.
- Leading the TEDxAnchorage planning committee (March 30 at Loussac). Visit: Facebook, TEDxAnchorage

Youth Services, Loussac

- Youth Services rang in the New Year with another successful Toddler Disco (252 attendees).
- Linda Klein arranged for Jana Lage, scientist and science fair judge, to present Science Fair workshops at both Loussac (21 attendees) and Muldoon.
- The first of a series of Mentoring Teen workshops presented by Thomas Azzarella, Anchorage Youth Development Coalition, focused on Developmental Assets. Several staff members attended as well as other community members who work and volunteer with teens (20 attendees).
- Sherri completed a quarterly progress report for VISTA Volunteer Candace Blas. Candace is making steady progress on her service goals. Through her outreach efforts, she will train 6 UAA students to assist with the expanded Homework Help service on Monday and Thursdays in February.
- We have interest in expanding the homework help to other branches, which fits with the ASD 90 by 2020, with the library assisting students that need help with schoolwork.
- Anchorage Youth Development Coalition will offer a series of training sessions at Loussac, Jan. – April, for adults mentoring or working with teens. The first session is Tuesday, Jan. 22nd, focusing on developmental assets.

REVIEW OF LIBRARY USAGE REPORT, 2008-2012

| | 2012 | 2011 | 2010 | 2009 | 2008 | Notes |
|-------------------------|---------------|---------------|---------------|-----------|-----------|---|
| Circulation | 1,533,324 | 1,579,366 | 1,642,303 | 1,500,716 | 1,589,657 | |
| Database use | 149,093 | 97,508 | 128,578 | x | x | started tracking in 2010; only track 4 most popular out of 12 databases |
| Downloadable materials | <u>61,091</u> | <u>43,131</u> | <u>24,867</u> | x | x | started tracking in 2010; e-books, music and audio books |
| Overall Circulation | 1,743,508 | 1,720,005 | 1,795,748 | 1,500,716 | 1,589,657 | |
| Overall Circ per capita | 5.83 | 5.76 | 6.01 | 5.02 | 5.32 | Pop= 298,842 |
| Library Card Holders | 118,278 | 202,827 | 184,105 | 187,675 | 170,686 | removed duplicate and exp. Cards in 2012; likely to be underreported now. |
| Visits | 804,323 | 732,979 | 785,625 | 758,601 | 871,036 | |
| Computer Reservations | 131,041 | 134,766 | 155,206 | 161,182 | x | started tracking in 2009 |
| Website hits | 1,096,929 | 1,133,978 | 684,017 | x | x | started tracking in 2011 |
| Programs | | | | | | |
| Children | | | | | | not easily attainable, working on gathering info |
| Teen | | | | | | |
| Adult | | | | | | |
| TOTAL | | | | | | |
| Program Attendance | | | | | | |
| Children | 40,113 | 27,032 | 30,990 | 28,501 | 33,822 | |
| Teen | 6,244 | 3,123 | 458 | 698 | 496 | |
| Adult | 11,949 | 12,143 | 13,959 | 9,312 | 7,785 | |
| TOTAL | 58,306 | 42,298 | 45,407 | 38,511 | 42,103 | |
| Holds | 122,028 | 130,736 | 131,487 | 131,218 | 121,842 | |
| Reference Questions | 158,414 | 172,762 | 187,552 | 188,141 | 219,414 | |
| Room booking hours | 6,142 | 5,987 | 5,868 | 5,741 | 7,873 | |
| ILs filled | 7,780 | 8,245 | 8,595 | 14,329 | 14,303 | includes loans to libraries & APL patron requests; policy change in 2010 |
| Volunteer Hours | 8,319 | 7,016 | 7,055 | 6,803 | 7,782 | |
| Volunteer Visits | 887 | 1,055 | 1,048 | 840 | 829 | # of volunteer visits, not # of volunteers |
| Library Budget | 7,704,877 | 7,742,765 | 7,404,917 | 7,768,130 | 8,415,121 | |
| Library Staff FTE | 78 | 79 | 79 | 88 | 87 | |
| Hours of Operation | 10,140 | 9,828 | 10,670 | 10,334 | 11,642 | |

Statewide Public Library Construction Projects Status Updates/ FY2014 State Assistance Funding Requests

| Community | Project Type | Project Status | | | | | | | State Funding Request | State Funding Received | |
|-----------------------|--|----------------|--|----------------------|----------------------|----------------------|---------------|--|--------------------------|--------------------------|------------------------|
| | | Site Ownership | Space Program | Design Concept Study | Legislative Priority | Cost Estimate | Local Funding | State Funding Request | Timing For State Funding | | |
| State Funding Secured | ✓ Cordova | New Library | Construction began September 2009. | | | | | | | \$2M | FY2011 |
| | ✓ Kenai | Expansion | Grand Opening held July 9, 2011. Project complete | | | | | | | \$1.5M | FY2011 |
| | ✓ Seward | New Facility | Construction began September 2011. Grand Opening Jan. 2013. Project Complete | | | | | | | \$4.7M | FY2011 |
| | ✓ Petersburg | New Facility | Construction is underway. The facility will open in the summer of 2013. | | | | | | | \$3.25M | FY2011 |
| | ✓ Barrow | Expansion | Construction began June 2010. Project complete. | | | | | | | \$350K | FY2011 |
| State Funding Secured | ✓ Sutton | New Facility | Grand Opening held. Project complete. | | | | | | | \$1.5M | FY2011 |
| | Community (DCRA application ranking) | Project Type | Project Status | | | | | | | State Funding Request | State Funding Received |
| | ✓ Soldotna | Expansion | Construction started in June of 2012. Completion anticipated summer 2013. | | | | | | | \$3.4M | FY2012 |
| | ✓ Ketchikan | New Facility | Construction began Fall 2011. Grand opening Jan. 19, 2013. | | | | | | | \$6M | FY2012 |
| | ✓ Skagway | Expansion | Construction began Fall 2012. Completion anticipated May 2013. | | | | | | | \$667K | FY2012 |
| State Funding Secured | ✓ Kodiak | New Facility | Construction underway. Anticipated completion late 2013. | | | | | | | \$6.9M | FY2012 |
| | Community (DCRA application ranking) | Project Type | Project Status | | | | | | | State Funding Request | State Funding Received |
| | ✓ Fairbanks (1) | New Facility | North Pole Public Library 65% Completion of plans. Anticipate construction beginning | | | | | | | \$6.8M | FY2013 |
| | ✓ Talkeetna (2) | New Facility | Design service contract awarded, entering design phase. | | | | | | | \$2.8M | FY2013 |
| | ✓ Juneau, (3) Mendenhall Valley | New Facility | New Mendenhall Valley Library in design phase | | | | | | | \$7M | FY2013 |
| State Funding Secured | ✓ Sitka (4) | 60% Expansion | Approval received for design phase. Starting Design. | | | | | | | \$5.7M | FY2013 |
| | Community (DCRA application ranking) | Project Type | Site Ownership | Space Program | Design Concept Study | Legislative Priority | Cost Estimate | Local Funding | State Funding Request | Timing For State Funding | |
| | Anchor Point | New Facility | Yes- City/Borough | 3,200 SF | Complete | Yes | \$750K | AP B Funds + Local Fundraising + Grants | | FY2014 | |
| | Chukchi | Expansion | Yes | 6,000 SF | Yes | Yes | \$10M | Grants + Local Fundraising | \$5 M | FY2014 | |
| | Togiak (6) | New Facility | Yes- City/Borough | 2,500 SF | In process | Yes | \$1M | Grants + Local Fundraising | \$450 K | FY2014 | |
| State Funding Secured | Wasilla (5) | New Facility | Yes- City/Borough | 24,000 SF | Yes- New | Yes | \$16.4M | FOL Funds + Local Fundraising + Grants | \$8.2 M | FY2014 | |
| | Coffman Cove (7) | New Facility | Yes- City | In development phase | In process | Yes | In Review | In kind donation+ Local Fundraising + Grants | In review | FY2014 | |
| | The Following Public Libraries Are In Early Stages Of Planning, Further Information Will Be Provided As These Projects Evolve. | | | | | | | | | | |
| | Craig- Expansion * Nome - New Facility * Palmer- Expansion * Thorne Bay - New Facility * Unalaska - Expansion* | | | | | | | | | | |

Additional Public Library Construction Projects Seeking State Funds in FY14

| Community | Project Type | Project Status | FY14 State Funding Request | Past State Funding Received |
|-----------|--------------|--|----------------------------|-------------------------------|
| Anchorage | Renovation | Facility Master Plan complete 1/2013. Phase 1 design in 2013. Phase 1 construction 2014. | \$8M | \$1.8M FY13 \$4M FY12 |
| Fairbanks | Renovation | Construction for children's area expansion, siding and plumbing. | \$5M | \$6.8M for North Pole in FY13 |

These projects do not qualify for the Library Construction Matching Grant Program, because the grant applies only to expansions that "increase the square footage of the structure by not less than 30 percent" (AS 14.56.355.356). The Anchorage and Fairbanks renovations projects do not include any major expansions.

Municipality of Anchorage
Library Advisory Board Agenda
Z.J. Loussac Library
Alden Todd Board Room
January 16, 2013
5:30 p.m.

1. Call to Order

2. Roll Call

| | |
|---|--|
| <input checked="" type="checkbox"/> Sharon Clawson | <input type="checkbox"/> Joy Green-Armstrong |
| <input type="checkbox"/> Fayedra Cole, Secretary | <input type="checkbox"/> Nancy Groszek, Vice Chair |
| <input type="checkbox"/> Gretchen Fauske, Chair | <input type="checkbox"/> David Levy |
| <input type="checkbox"/> Melody Fritsch, Teen Liaison | <input type="checkbox"/> Tanya Taylor |
| <input type="checkbox"/> Elizabeth Giardina | <input type="checkbox"/> Jim Yeargan |

3. Persons to be Heard

4. Mission Moment – Teen Underground & Children's Area

5. Consent Agenda

a) January 16, 2013 Agenda

b) November 28, 2012 Meeting Minutes

6. Discussion/Action Items

a) Loussac Staff Recommendation for Phase 1 of the Renovation

b) Priorities and Goals

c) Teen Underground

d) Advocacy Committee

e) Director's Reports

7. Comments/Discussion

8. Potential Agenda Items for February 20, 2013 Meeting

9. Adjournment

Municipality of Anchorage
Library Advisory Board Meeting Minutes
Z.J. Loussac Library
Alden Todd Board Room
November 28, 2012
5:30 p.m.

1. Call to Order

- Gretchen Fauske, Chair, called the meeting to order at 5:43 p.m.

2. Roll Call

- Board Members:

[X] Sharon Clawson

[E] Joy Green-Armstrong

[X] Fayedra Cole, Secretary

[X] Nancy Groszek, Vice Chair

[X] Gretchen Fauske, Chair

[X] David Levy

[X] Melody Fritsch, Teen Liaison

[X] Tanya Taylor

[X] Elizabeth Giardina

[X] Jim Yeargan

Quorum: Yes

- Staff Present: Clare Ross, Erik Carlson
- Guest(s): None
- Persons to be Heard: None

3. Persons to be Heard

- None

4. Mission Moment

- None

5. Consent Agenda

a) November 28, 2012 Agenda

- Approved unanimously

b) October 17, 2012 Meeting Minutes

- Approved unanimously

6. Discussion/Action Items

a) Circulation Policy

- Erik Carlson discussed the changes made to the Circulation Policy and answered questions
- Policy is now smaller and more compact
- Library gives cards to everyone (limited cards)
- Emancipated minor clause was added
- Cleaning up of old language
- David Levy asked for clarification on Alaska resident owning property – Erik Carlson stated the resident must show a Municipality of Anchorage property bill
- David Levy moved to approve the policy, Nancy Groszek seconded, and the policy passed unanimously

b) Priorities and Goals

- Discussion about what the board would like to focus on in the coming year
- Goals to direct our activities
- Advocacy – continue on Federal, State, and local basis
- Possibly getting monthly numbers (material, reference questions, etc.) to help advocacy/education efforts (talking points, trends). Clare to talk to Mary Jo to figure out what to provide
- Discussion on advocacy vs. education
- Talk of becoming better informed/educating ourselves on the library
- Taking behind the scenes tours
- What is our role in the Library Renewal?

7. Comments/Discussion

- None

8. Potential Agenda Items for December 19, 2012 Meeting

- Teen Underground
- Loussac Renewal
- Priorities and Goals

9. Adjournment

- Gretchen Fauske, Chair, adjourned the meeting at 6:44 p.m.

Recorded by Fayedra Cole

LIBRARY DIRECTOR REPORT, DECEMBER, 2012

Loussac Renovation:

- Met with the City Manager and Mayor to review Loussac renovation plans. First phase designs range in price from \$3.9 to \$10M. Library staff is recommending a \$10M project for the first phase of the renovation. We are planning a public meeting in January to review the design process and to gather final input.
- Met with Rick Mystrom and Charles Wohlforth to discuss options for funding and how they might be involved in any future funding campaigns. Both indicated that they would support this but would not take a leadership role.
- Discussed funding with Library Directors from Fairbanks and Wasilla on combining forces for a legislative request and will work with a consultant in February to aid us obtain legislative funding.
- Some legislative meeting appointments are being made to discuss the legislative requests for the renovation. We hope to meet with some of the key committee members before the session begins in January. We will alert legislators to Loussac project, as well as ask for their advice for 2013 and 2014 requests.

Administration General

- We are starting the recruitment process for around 8 positions, including the creation of a Young Adult Librarian; replace an Adult Services Librarian, creating a Branch Manager/Assistant Director, ILS Manager, Muldoon Branch Manager and another Vista volunteer. While some of these positions could be filled internally, we also anticipate external recruitment. We hope to be fully staffed by March 30, 2013.
- An additional \$200K was approved by the Assembly for materials. This was a major victory and is a testament to all the work our Advocates have done over the last several years and the mobilization effort done this year by all of you.
- Met with UAA and Anchorage Museum staff to view historical collections and discuss future options in determining definition of Alaskan collection.
- Visited Juneau area libraries in order to assess similarities and differences. Juneau area libraries will be joining our Consortium ILS, which is the first step to a one online catalog for the state.
- We will be receiving a Staffing Assessment in December, which will help guide any future staffing models.

Youth Services

- We applied for a Mayor's grant for Teen Underground last year and didn't get it. They had extra funds and ended up giving us \$10K! We will use it on tables and chairs to support our new Homework Help initiative.
- In celebration of Alaska Native Heritage Month, the Kingikmiut Dancers performed at four library locations. This event was funded by the Friends.
- Actors from the Alaska Junior Theatre presentation of the "True Story of the Three Little Pigs" read stories and worked on crafts with 24 youth and their families.
- The "Shark vs. Train" election provided youth with their first voting experience on election day. Shark was the winner.
- Terrie Weckerle presented an early literacy workshop to 32 childcare providers and early childhood educators at the Fairbanks Association of the Young Child conference. The RRRC Advisory Board held their annual audio-conference.
- Candace Blas hosted Homework Help training for several adult mentors. Homework Help will be held in TU on the first three Thursdays of December. Candace is working with UAA staff to provide this mentoring opportunity to service learning students in January. This will allow for expansion of the service.
- The TU "Nanowrimo" event has developed into the "Writing Society," attended by 10 – 13 enthusiastic teens who want to continue meeting into December. Candace co-facilitates the group with a volunteer.
- The ATMI TU Video Club continues to draw a dozen or more filmmakers each week.

- Staff has completed the weeding and shifting of the Juvenile non-fiction collection to accommodate the integration of children's media onto the 2nd floor
- The vacant Librarian II position description was rewritten as a Librarian I Teen Librarian.

Branches

- Jacob Munford contacted local teacher Marc Jong of Begich Elementary in order to coordinate a system in which teenage volunteers are given extra credit for volunteering but are disallowed from volunteering if their grades are sub-par.
- Acting Branch Manager Munford joined the Northeast Community Center board in order to better coordinate the library and Boys & Girls Club partnership
- GCI employees are installing new wireless network at the branches.
- Muldoon has increased all their youth programming and their success is evidenced by these numbers:

Program Attendance – November 2012 (463), November 2011 (164), November 2010 (128)

- Mountain View (MV) checks out ukeleles, they were used 70 times November.
- Through MV's partnership with the Food Bank of Alaska we served 596 meals. Due to a shortage of food (food supplies being shipped from the East Coast were re-routed to Hurricane Sandy victims), we supplemented on one day with food purchased with funds donated by Credit Union One and Friends of the Library.
- Eagle River staff are weeding and

Community Relations Report

- Huge volunteer numbers in October and November with Zombie event.
- November book sale raised nearly \$20,000.
- Book donations: The leftovers from the book sale are donated. Here are some examples: 750 kids paperbacks to People Mover for literacy on the bus program; 700 children's book to a local accounting company for annual literacy project – they built a dog sled and finish line of books and Martin Buser posed on it. The book sculpture will be entered in to a national contest and the books will be given to RuralCAP to distribute throughout the state.
- Another donation to St Paul village, which is working on building a library/museum/community center in the spring. We will donate all kind of books, many we have duplicates of, but others to help them launch with a balanced collection. The books will be shipped to St Paul by barge in the spring.
- Foundation board set 2013 budget and work plan.
- Entering early planning stages for an Innovation Lab at Loussac—a pilot project to develop job skills classes and small business development. We're hiring a VISTA volunteer to conduct the planning phase and enlist community partners early next year.
- All board social: Thursday, Dec. 20, 5:30-7pm at Muse at the Museum.
- Clare, Mary Jo and Executive Leadership team are working to create a “dashboard” or “balanced scorecard” report for senior staff and boards to evaluate progress throughout the year.
- The Library Director provided a Teen Underground update to the Rotary. As time and circumstances allow, she will provide programs to Rotary groups

Technology

- Broadband is coming!! Thanks to ACS for providing excellent rates and IT support, we will be increasing our space, from 9MB to 20MB. This is a major victory because we have been reluctant to add more computers or programs until we had sufficient bandwidth.
- Staff are participating with a consultant to develop a Technology Plan. Nancy Tileston has been doing a great job in shepherding that process. Information gathered will be used to develop a three year plan in conjunction with the Loussac renovation

Anchorage Reads

The book that is being read is THE SNOW CHILD, by Eowyn Ivey. Jake Munford, Acting Muldoon Branch Manager, is managing this event.

Eowyn Ivey, the author, has agreed to give us the entirety of the months of January and February to host events with her and pursue publicity. Our part of the equation comes in three concurrent Saturdays – Feb 2nd, Feb 9th and Feb 16th. On each of these days the library will host a program that ties into the book and features the author. The title announcement will be made on January 12th at the Mayor's Press Conference. From that date, the author will be dedicating the rest of the month of January to promoting the Anchorage Reads events through off-site programs, book signings and media interviews around the city. Here is the tentative schedule:

Week of January 16th – Staff has the opportunity to meet with Eowyn

January 16 – Anchorage Reads Announcement with Eowyn Ivey and the Mayor. Launch internally with displays, materials, social media and event calendars.

January 18 – Meet the author reception at the Alaska Humanities Forum. Food, spirits and a brief reading.

Mid-January – Interview on KSKA with Eowyn and a librarian (TBD), Book signing at the JBER Consolidated Library, ad buys in local media including radio spots, ADN and Press interviews with Eowyn.

Feb 2 – Snowman building contest. Family event with hot cocoa, cookies, a DJ and an ice carving. Local celebrity judges, including Eowyn, will be on hand to award the winning family.

Feb 9 – Writing workshop featuring Eowyn and other Alaskan authors arranged by 49 Writers.

Feb 16 – Anchorage Reads finale at the Wilda Marsten Theatre featuring a Russian dance troupe performing The Snow Maiden as well as Eowyn Ivey's brief reading and Q & A.

LIBRARY DIRECTOR PROGRESS REPORT

This time of year, I look to the future, while also reflecting on the past. I want to think where we have gone in the library in my first 8 months and where I hope to steer us in the next year, and give you updates of works in progress. You have seen some changes in policy and services, and we will continue to evolve into a library that emphasizes customer service, building community, and creating an environment where staff can grow, learn and take risks as we, together, move APL along into being a more visible and vibrant library.

Through your help, we have accomplished a lot in 2012, here is some of what you all have done:

Loussac Renewal: We have held two large community meetings, 8 Focus groups, 5 Outreach by staff. We have presented to the Mayor a plan for Phase 1 for Loussac. Included in that \$10M project is: automated handling hardware, RFID, indoor book drop, 2nd floor entrance torn down, relocation of circ onto 1st floor, increased square footage on first floor, adding an elevator and new stairs. This first phase is slated to begin in early summer of 2014 and will last about a year. We will need to concentrate on heavy weeding of the collection in order to start an RFID project. In order to move phase one along, we will need to pull together the Anchorage legislative delegation to approve the \$8M which is in the Mayor's request for the state. We will find out in June whether or not we have the funding for the first phase. If we don't, we will have a very scaled back project. The whole Loussac renewal will cost approximately \$50M and will be phased over a 3 year timeline.

Reinstituted phone reference: Thanks to the reference staff, folks can now call reference and have a live body answer.

Increased funding for the library and no staff reductions: We had many advocates reach out to the Assembly this year. Not only did we keep ALL positions, we also received an additional \$200K for materials and technology.

OWL Project: Through the state library, we will soon have teleconferencing capabilities in all branches. This would mean that we might offer a program and coordinate it with another entity in the state. Through this project, each branch will also receive laptop computers for people to use in the branches as a way to augment our desktops.

VISTA Teen staff: We have been using volunteer staff in the teen zone for the last 6 months and it has made a tremendous impact on the numbers of programs we are providing.

Zombie Emergency Preparedness: While this was another program, it is a wonderful way for us to be partnering with other agencies....and also have fun. I appreciate all the staff involvement in this "non-traditional" partnership.

Media Move: Staff pulled together and moved a whole floor in 5 months....a major accomplishment. The purpose of the move was to reduce the numbers of desks we needed to staff and to centralize checkin.

Expanded management team: We have added the Development Director and Business Manager to the team.

WIFI space increased: We now have a stable WIFI network with growth potential. It is configured so that there are fewer dead spots in all of our buildings.

Where we are headed in 2013:

Positions: Most open positions are ready to be posted on our end, which includes Adult Services Manager, Head of Branches, Youth Svcs Librarian/Teen Librarian, IT Manager, and several clerical positions. We will be interviewing at ALA Midwinter for some of the professional positions.

Broadband: Yes, it has come! On Jan 4, we went from 6 MB to 20, which will increase speed dramatically. This is a significant increase for us and will greatly improve our services to the public. Special thanks to the City IT department for making this happen.

Creating a more user friendly Circulation policy: The Library Board passed a new policy, effective Jan 2, that allows the public to use the library if they have forgotten their library cards. The public can either present picture ID or verify facts, such as phone/address/birthdate, so that they can check out. This also means that we will look their library cards up for them to use in placing holds. Likewise, we are making it easier for children to get cards, since many children come to the library without their parents.

Staffing Assessment Study: We hired a consultant to look at our organization and to make recommendations for better staff alignment. We will receive that study later this month. We will present to LAB and ELT to review and make recommendations to the Director.

Homework Help: Youth services is instituting a new program at Loussac to aid middle and high school kids with homework, utilizing volunteers. Once we determine how it is going, we might expand the programs to other locations.

Computer Lab: We will explore funding so that we can develop a learning computer lab on the 4th floor, utilizing community volunteers to teach basic computer classes. This will be run by a new Vista volunteer, who is starting in Feb.

Early Literacy design and new computers: Youth services received a Target grant and they will be rebuilding some of the children's area and creating an early learning test lab. In addition, we will be pursuing dollars to add computers for much younger children, AWE computers. This will truly align early learning and technology, making accessible early learning computer tools.

Catalog enhancements and self patron registration: We are exploring how to make a better user experience with our catalog, including self patron registration. This is another way we are looking at creating an easier user library experience.

Create special staff committees: We know that we are lacking in staff training and adult programming. Once we are fully staffed, we will be creating staff committees that will help guide training and develop programming guidelines.

Create a new paperback collection for Grab/Go: These will be special collections of paperbacks that we will be testing at selected branches.

Strategic Plan: Once we have completed a staff assessment and a technology plan, we will start the process of creating a three year plan, that will help guide our work for the next three years. We will want staff and community involvement in that process.

Loussac Renovation, Fundraising and Advocacy: We will have to raise approximately \$10M over the next three years to fund the Loussac renovation. Phase one of the renovation will begin in 2014, and over the next several years we will need to heavily weed our collections and start a tagging project for RFID tags. Staff will be involved in more in-depth building planning, once we receive the next \$8M from our 2013 Legislative ask. Much of my energy will continue to be on this project.

LOUSSAC LIBRARY: Your Library. Your Future.

Z.J. LOUSSAC LIBRARY GENERATIONAL RENEWAL

- A once in a generation renovation of a vital and beloved institution.
- \$10M for phase one; \$50M for future phases
- The project has strong community support and was the leading recommendation from the 2010 Library Community Plan.
- Across the country, communities that have invested in modernizing their libraries have seen great returns in educational opportunities and economic development; this renovation will allow the Loussac to step into a much-needed role for Anchorage.
- By phasing the project, we can immediately address critical needs and keep the building open to the public throughout the renovation.



OVERVIEW

PRE DEVELOPMENT

A facility master plan was completed in December 2012. RIM Architects and a team of designers, planners and library experts from across the country worked with our community to develop an inspiring long-term vision for the facility. The plan addresses the Library's goals to improve technology and educational opportunities in support of community initiatives, such as the United Way's 90% by 2020 and Anchorage Economic Development Corporation's *Live. Work. Play* campaigns.

The project will be spread out over multiple phases, which allows the library to remain open throughout the renovation and provides a more manageable time line for fundraising. The Library will use the first phase of construction to build community support and awareness to launch future phases.

PHASE ONE: \$10M. Construction start: 2014

2013 State Capital Request: \$8M (included in Mayor's Anchorage Package)

The first phase will address the most immediate needs for building safety and efficiency: a more welcoming entrance, an expanded lobby, the library circulation desk moved to first floor, a beacon tower to make the entrance more identifiable, an elevator directly from lobby to 4th floor, café on 1st floor, and a drive-up indoor book drop.

FUTURE PHASES: \$40M Public Funding. \$10M Private Donations.

Future phases will continue to address building safety and efficiency needs: seismic, ADA and life safety upgrades, energy efficiency improvements, and RFID automated materials handling. They will also address the heart of the building: renovation of the children's area, expansion of Teen Underground, installation of a computer learning lab, a way finding package, new furnishings and fixtures, an A/V upgrade to the Wilda Marston Theatre and overall exterior and interior refinishing. After the first phase, the remainder of the project can be split into 1-2 phases with design work beginning as early as 2014 and construction in 2015.

STATEWIDE IMPACT

An investment in the Loussac Library has statewide impacts. Programs housed at the Loussac, such as The Ready to Read Resource Center, Interlibrary Loans, book donations, and the 800# reference hotline, provide materials, training and support to rural libraries across the state.

Project info can be found at www.LoussacFuture.org

Sign up for project newsletter by emailing Loussac@anchoragelibraryfoundation.org



THE FUTURE OF THE Z.J. LOUSSAC LIBRARY

COMMUNITY ENGAGEMENT



The Loussac Facility Master Plan received thoughtful and creative input from thousands of community members through two community workshops, an online survey, an online discussion forum and seven focus groups for specific user groups, such as Alaska Natives, senior citizens, recent immigrants and the business community.

Recurring themes center on the library becoming a “third place” for community gathering and dialog across generations, more opportunities for teaching and training, better way finding, and using the building to showcase Alaska history and culture.

BALANCE OF TRADITIONAL AND NEW ROLES FOR THE LIBRARY

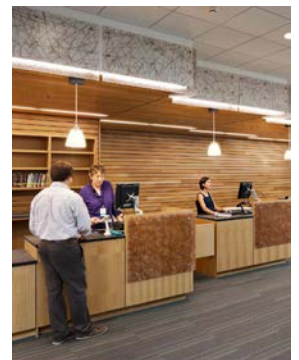
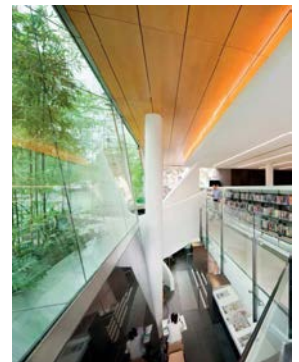
While the community wants the renovated building to take on new roles, there is also strong support for the Library’s traditional services such as checking out books and taking kids to story times. The Facility Master Plan maintains a balance of the following for the facility:

- Balance of new and traditional media
- Welcoming and comfortable
- Be true to place
- Ensure access to information
- Library as icon of civic life
- Range of social and solitary
- New entryway
- Community hub

LEARNING LABS, MAKERSPACE, AND A WELCOMING ENVIRONMENT

The newly renovated Loussac Library will be a dynamic and interactive hub for community engagement, featuring:

- Opportunities to [learn, share, teach and collaborate](#) using advanced technology and traditional methods.
- More [spaces for community gathering](#), meeting facilitation and group work.
- New [partnerships to expand programs](#) and services.
- An [attractive, easy to navigate building, with increased natural light](#) for a safe and welcoming experience for users of all ages and backgrounds.
- More [energy efficient](#), which will reduce annual operating expenses
- Improved [efficiency of operations](#), which allows library staff to offer increased direct service to the public.



STRONG RECORD OF COMMUNITY INVESTMENT

The Municipality of Anchorage, the Library and Anchorage Library Foundation raised \$14M between 2006-2010 for four new neighborhood libraries and Teen Underground at Loussac. Past major funders include: the State of Alaska, Rasmuson Foundation, BP, Anchorage voters through a bond, the Denali Commission, the Gottstein Foundation, the Atwood Foundation, the Crews Family, the Chugiak-Eagle River Foundation and Municipal Light and Power. It is anticipated that many of these donors will continue their support for the Loussac renovation. Target, Walmart, Rasmuson Foundation, Wells Fargo, the Alaska State Library, the Municipality of Anchorage, and the Alaska Humanities Forum have provided grants for Library projects within the past year.